

Bob Dixon
Presiding Commissioner

Harold Bengsch
1st District Commissioner

John C. Russell
2nd District Commissioner



Shane Schoeller
Clerk of the Commission

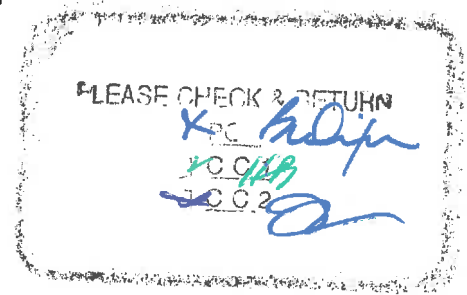
Christopher J. Coulter, AICP
County Administrator

Megan Applegate
Executive Assistant

COUNTY COMMISSION
Greene County, Missouri
(417) 868-4112

**Greene County Commission
Commission Briefing Minutes**

Wednesday, October 21, 2020
9:00 AM
Commission Conference Room
1443 N. Robberson, 10th Floor



The Greene County Commission is now offering an alternative to attending the meeting. Please join our meeting from your computer, tablet or smartphone <https://www.gocentral.me/GCCommissionOffice>. You can also dial in using your phone United States: +1 (872) 240-3412. You will be prompted for a PIN number where you will hit the "#" key and be prompted for an access code: 675-853-269

PLEASE BE AWARE: CoxHealth has adopted a universal masking policy for all their properties. Masks are to be worn entering and exiting their facilities and medical office buildings as well as when in any interior common areas such as a lobby, hallway, shared bathroom, elevator, and stairwell.

Attendees: Bob Dixon, Harold Bengsch, John Russell, Chris Coulter, Megan Applegate, Dr. Deiter Duff, Laura Merriman, Donna Barton, Shane Schoeller, Patrick Morrow, Leah Betts, Krissy Crockett and Lorrie Bruer.

Teleconference Attendees: Jess Kerr, Rick Kessinger, Conan Dougherty, Jeff Bassham, Cindy Stein, Tina Phillips, Jim Arnott, Mike Cagle, Dave Cavener and Royce Denny.

Informational Items

IS-Jess Kerr

- Working on temporary jail and new jail.
- Software update for Tax Statements: issues with court order working on getting through, working with Tyler Tech, on how to proceed and move forward.

Dave Cavener-

- Tax Statements should go out on time.
- Explained potential timeframe for issue to be resolved.

EX1 Discussion on software with the Collector, IS and County Clerk and Commission ensued.

Purchasing-Laura Merriman

- 336 PO's issue in the last 30 days
- Several large projects ongoing.
- New buyer to start on Oct. 28th

Cox Medical Tower • 1443 North Robberson Avenue, 10th Floor • Springfield, Missouri 65802
Mailing Address 940 Boonville Avenue • Springfield, Missouri 65802
www.greencountymo.gov

Medical Examiner-Dr. Deiter Duff

- Awarded a grant from Department of Justice. Highlighted how ME Office will use some of the funds from the grant including hire a new part time person on a temporary basis.
- Case updates

Items for Consideration and Action by the Commission

Other:

Tax Surplus Request Discussion, Collector Office

Collector Leah Betts explained about tax surplus fee request and process moving forward.

Chris Coulter gave update on CARES meetings.

With no other business the meeting was adjourned.

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**Greene County Commission
Commission Briefing Agenda**

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Informational Items

IS
Pre-Trial
Purchasing
Medical Examiner

Items for Consideration and Action by the Commission
Discussion and Possible Vote: CARES Funds Allocation

Other:

Tax Surplus Request Discussion, Collector Office

Outstanding Issues:

1. Taxing District Changes
 - a. Redistribution trigger
 - b. New district is only being "charged" taxes for what was added in the court order. Any prior value on the account does not get taxes calculated. As a result, we are not charging enough taxes.
 - c. When there is more than one payment prior to TDC it's causing a debit and credit on the strike.
 - d. Remaining Report sometimes incorrect
2. Pending Court Order list printing in random order and skipping some statements and taking a very long time to print each statement.
3. Court Orders that have already been processed coming through again
4. Same court order showing in pending list multiple times
5. Commercial Surtax charged on Personal Property
6. Random add that was not triggered by assessor's office. Also, not sure what taxes are being calculated on and the districts that taxes were calculated to were not all districts for this account.
7. County Collections unable to process court orders for the same tax year on an account when the court orders are submitted within the same minute (i.e. copy over veh from 2018 and commit as c.o. at 12:00 then go change the value of the vehicle and commit at 12:00) . The outcome is random and incorrect.
8. Add randomly charged two processing fees in the same court order. Cannot yet process the National Change of Address file because 2020 must be created.
9. The Clerk hasn't even started the Start of Year Process
10. Our current system is now having several "glitches" (missing court orders, seriously delayed look up functions, waiver processing issues, reporting issues)
11. Assessor has a new value issue that will create additional testing and creates thousands of more court orders which increases the potential for scenarios we have not yet tested.
12. Postage increase.

Other Concerns:

1. We have not yet tested any real estate court orders. These should not have changed but there are often unintended consequences to other changes.
2. Online payments will not be available to approximately 8,000 taxpayers (in addition to our office being much busier due a shorter tax collection period and COVID issues).
3. Vehicle licensing delays.
4. Mailroom process cannot accommodate two different late payment rates.
5. February late payment jump if taxpayer is one month late.
6. Delinquent notices cannot accommodate difference in late payment rates.
7. Taxpayers are already calling and asking for statements or wondering where their statements are.
8. Do not know when or how many staff to hire.
9. Scheduling the mailing service.
10. Manually handling waived late fees is slow and tedious and requires a supervisor.
11. Increase in trouble mail.

Schedule:

If we were to get the calculated tax book from the Clerk on their statutory deadline of October 31 (which is a lofty goal) AND the Clerk's Start of Year process only takes the same amount of time as normal (which is not realistic) AND the Collector's mailing file and mailing service process takes the same amount of time as normal (which is also not realistic) THEN the mailing would occur on November 24th. This is assuming a lot and not taking into consideration the complications with the switch over to Tyler live, the extra balancing steps needed, and any additional problems we have yet to discover (that inevitably come with major programming changes).