

Bob Dixon  
Presiding Commissioner

Harold Bengsch  
1<sup>st</sup> District Commissioner

John C. Russell  
2<sup>nd</sup> District Commissioner



Shane Schoeller  
Clerk of the Commission

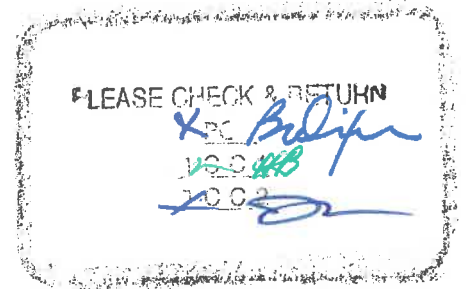
Christopher J. Coulter, AICP  
County Administrator

Megan Applegate  
Executive Assistant

**COUNTY COMMISSION**  
**Greene County, Missouri**  
**(417) 868-4112**

**Greene County Commission  
Commission Briefing Minutes**

**Tuesday, October 20, 2020**  
8:45 AM  
Commission Conference Room  
1443 N. Robberson, 10<sup>th</sup> Floor



The Greene County Commission is now offering an alternative to attending the meeting. Please join our meeting from your computer, tablet or smartphone. <https://www.zoom.us/j/9201212121>. You can also dial in using your phone United States: +1 (872) 240-3412. You will be prompted for a PIN number where you will hit the "#" key and be prompted for an access code: 675-853-269

**PLEASE BE AWARE:** CoxHealth has adopted a universal masking policy for all their properties. Masks are to be worn entering and exiting their facilities and medical office buildings as well as when in any interior common areas such as a lobby, hallway, shared bathroom, elevator, and stairwell.

**Attendees:** Bob Dixon, Harold Bengsch, John Russell, Chris Coulter, Megan Applegate and Donna Barton.

**Teleconference Attendees:** Rick Kessinger, Jeff Scott, Tina Phillips, Mike Cagle, Amanda Corcoran, Phil Corcoran, Jeff Bassham, Cindy Stein, Royce Denny, Dustin Brown, Jim Arnott and Andrea Stewart.

**Informational Items**

**Budget-Jeff Scott**

- Projections due today from Department Heads and Office Holders.
- 3.5 weeks away from Recommended Budget meeting.
- Working on LEST fund explanations.
- Phillips is working on CARES funds for County application #5.

**Human Resources-Amanda Corcoran**

- HR Director Mailyn Jeffries will return next week from leave.
- Telemedicine update.

**Chris Coulter**

- CARES small business sub-committee meeting this afternoon at 3pm.

**Donna Barton**

- Rotunda will be finalizing this week.
- Looking to create a Rotunda Advisory Group.

**Cox Medical Tower • 1443 North Robberson Avenue, 10<sup>th</sup> Floor • Springfield, Missouri 65802**  
**Mailing Address 940 Boonville Avenue • Springfield, Missouri 65802**  
**[www.greenecountymo.gov](http://www.greenecountymo.gov)**



**Items for Consideration and Action by the Commission**

**Change in Position Request, Auditor's Office**

Commissioner John Russell moved to approve the change in position request from an account specialist to an auditor 1 effective November 2 . Commissioner Harold Bengsch seconded the motion and it passed unanimously. Yes: Dixon, Bengsch and Russell.

**Discussion and Possible Vote: Springfield Metro Partnership Final 2020 Legislative Priorities**

No vote only discussion.

**Other:**

**EX1 Burrell Behavioral Crisis Center Update-Dustin Brown**

- Highlighted Power point presentation.

With no other business, the meeting was adjourned.



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**Commission Briefing Agenda**

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Informational Items

Budget  
Human Resources  
Chris Coulter  
Donna Barton

Items for Consideration and Action by the Commission

Change in Position Request, Auditor's Office  
Discussion and Possible Vote: CARES Funds Allocation  
Discussion and Possible Vote: Springfield Metro Partnership Final 2020 Legislative Priorities

Other:

Burrell Behavioral Crisis Center Update.



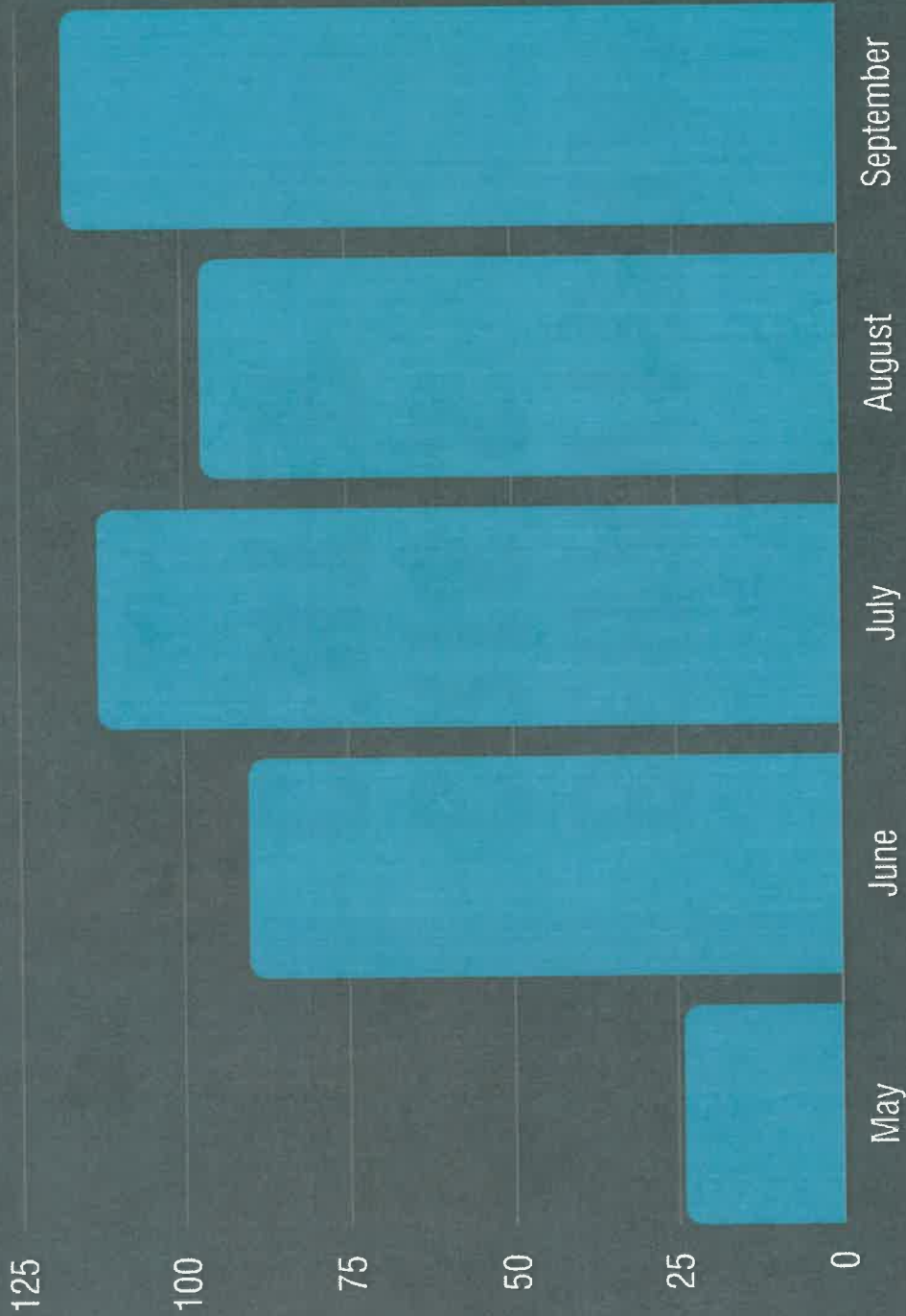
ex1

# BEHAVIORAL CRISIS CENTER



# CLIENT CONTACTS

442 Total



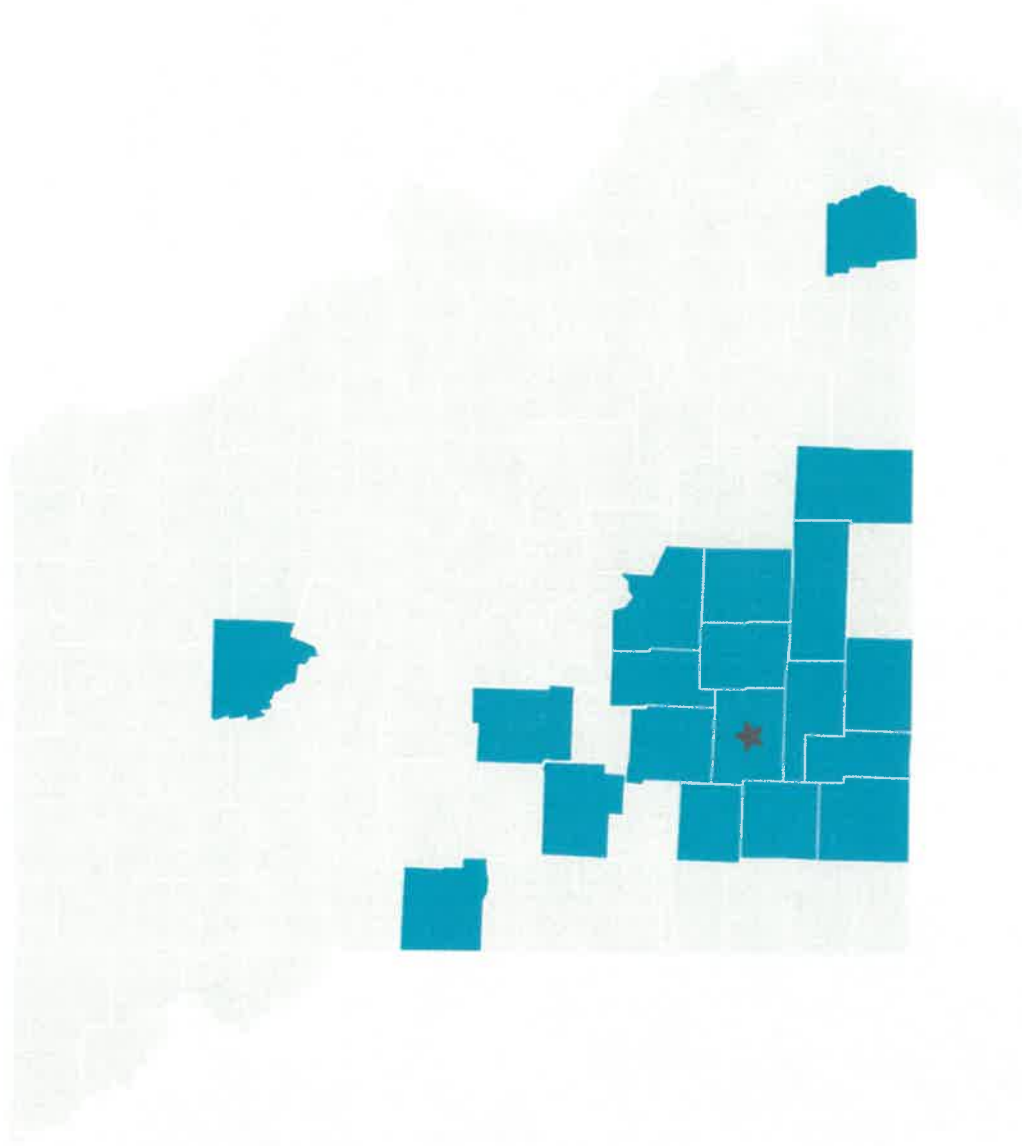
Data for June 1, 2020-September 30, 2020



# COUNTY OF RESIDENCE

- Greene (268)
- Christian (28)
- Taney (21)
- Polk (11)
- Webster (9)
- Lawrence (6)
- Laclede (5)
- Barry (5)
- Stone (4)
- Dallas (4)
- Wright (3)
- Other (10)
- Unknown/Refused (6)

Data for June 1, 2020-September 30, 2020



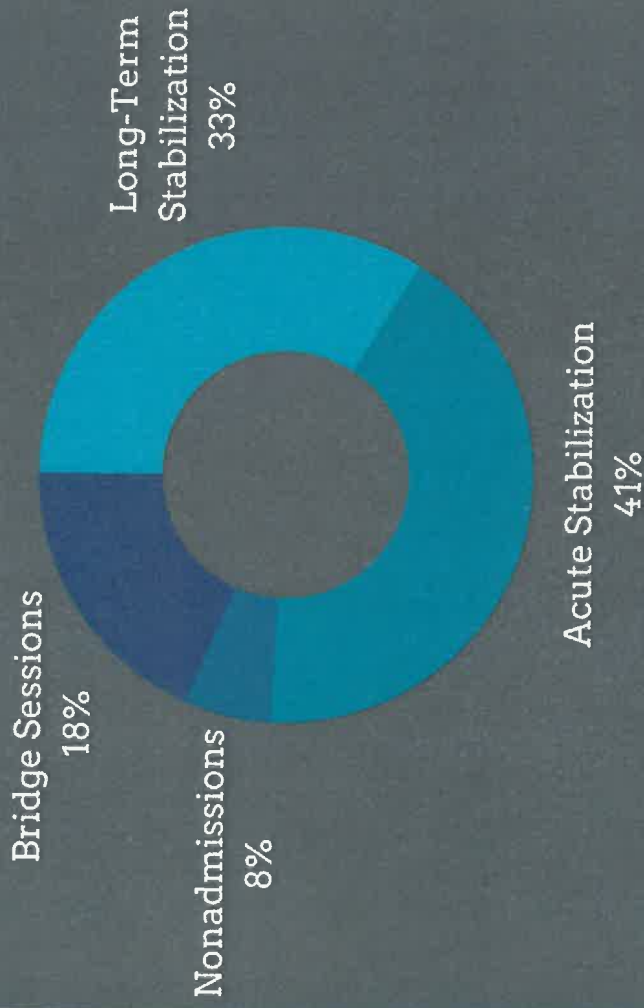
# PAY SOURCES & ASSISTANCE

Diverse mix of pay sources among those admitted, including Medicaid, Medicare, and commercial insurance as well as a significant population of uninsured individuals.

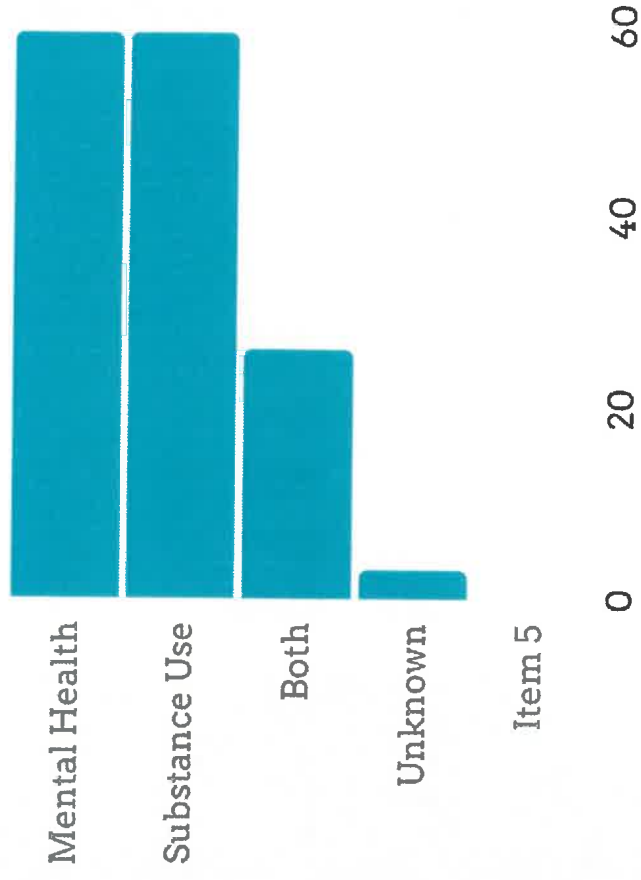
Benefits assistance (including assistance with Medicaid applications) has been provided to 71% of those identified as uninsured or underinsured.

Data for June 1, 2020-September 30, 2020

## ADMISSION STATUS



## REASON FOR ADMISSION



Of the nonadmissions, only 11 individuals were diverted to the ED due to safety risk or medical instability.

Data for June 1, 2020-September 30, 2020

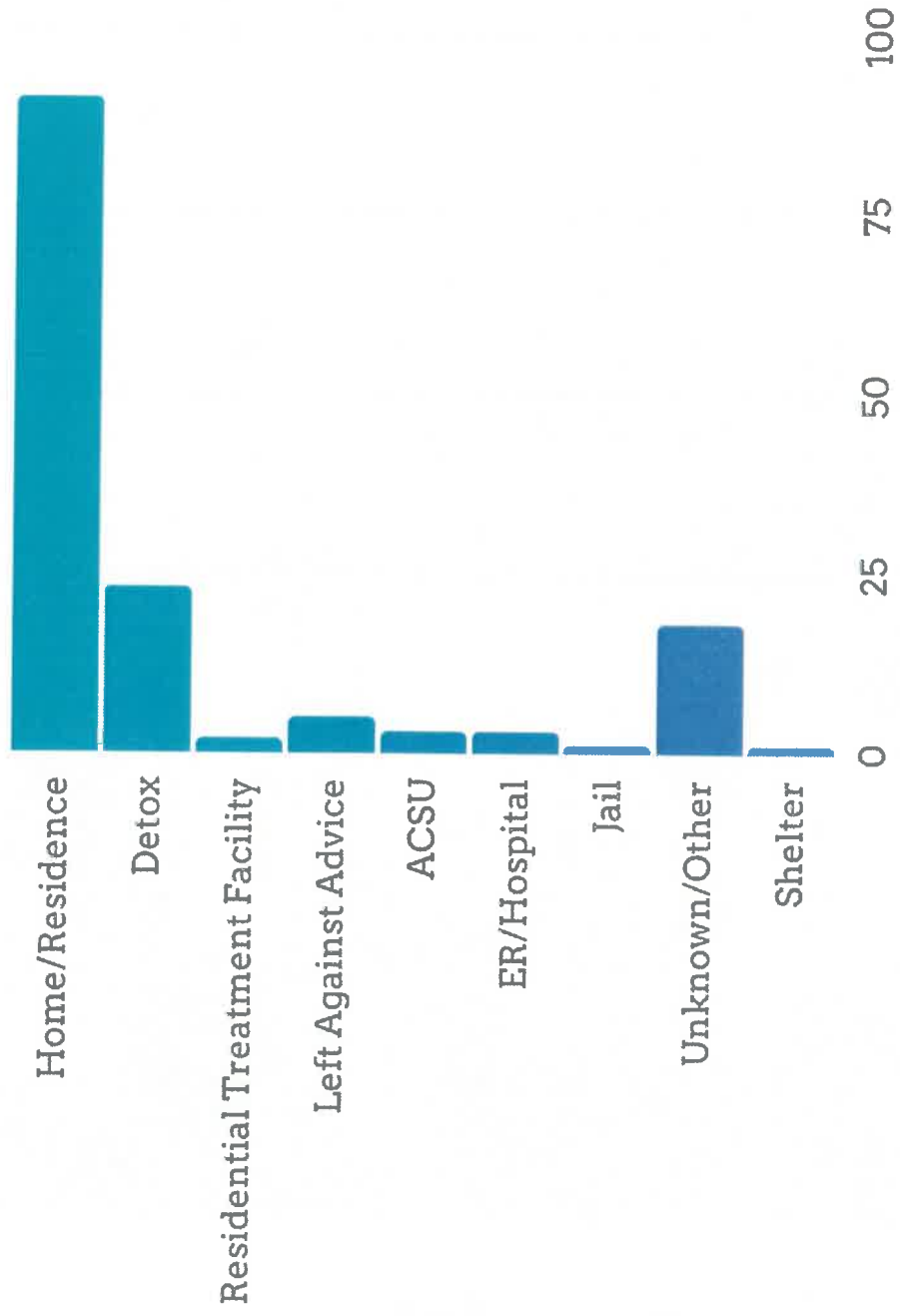
# RE- ADMISSION STATUS

- Re-admissions (minimal) and crisis follow-ups (vast majority) make up about 18% of encounters
- Data from our Mercy ED collaboration shows an ED behavioral health re-admission rate of 36%
- While we are still early in the program, we are hopeful we are seeing a reduction in re-admissions due to our process of connection to follow-up care

Data for June 1, 2020-September 30, 2020

# DISCHARGE DISPOSITIONS

Data for June 1, 2020-September 30, 2020



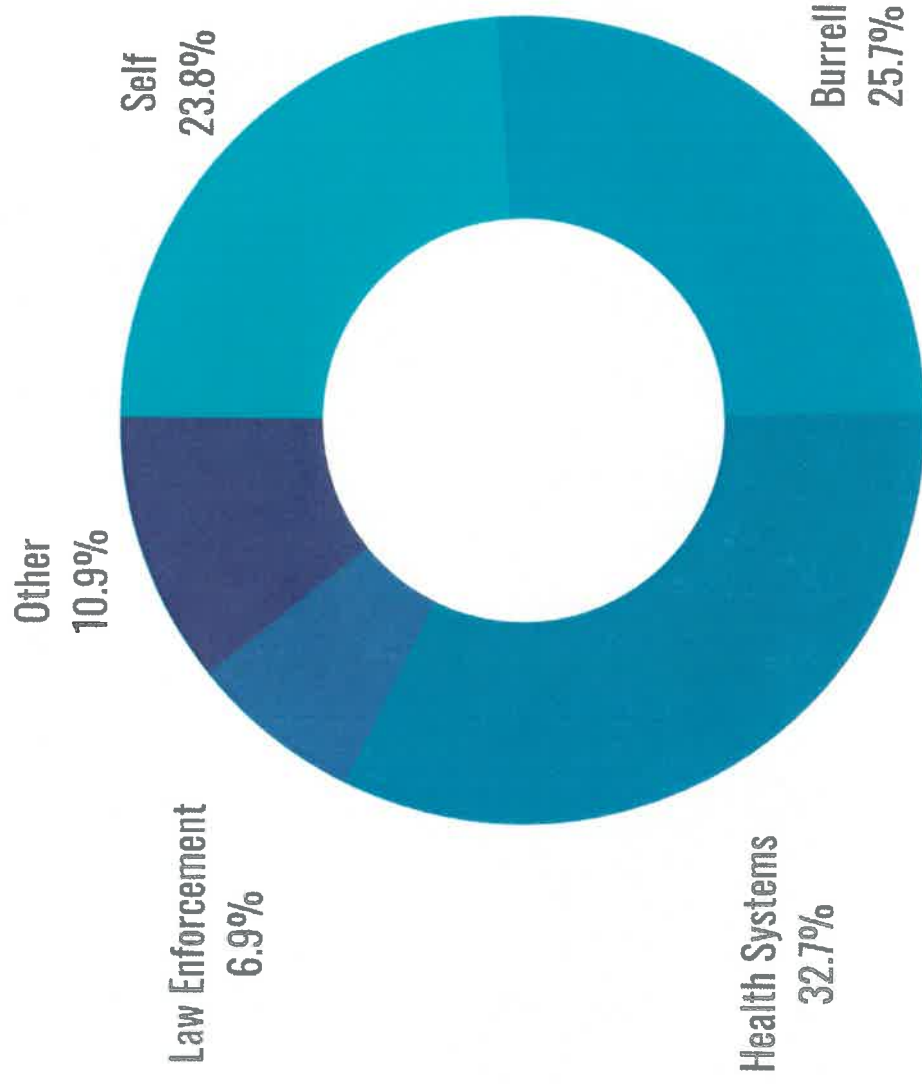
# REFERRALS AT DISCHARGE

- Outpatient therapy
- Psychiatry
- Community support services
- Recovery services
- Residential treatment facilities
- Primary care
- Peer support/engagement

Data for June 1, 2020-September 30, 2020

# REFERRAL SOURCES

Data for June 1, 2020-August 11, 2020



# GOALS

- Continue to increase training and engagement with law enforcement
  - Including an enhanced Virtual Mobile Crisis Intervention (VMCI) platform
- Trial pre-screening process at Mercy ED Triage Unit
- Develop a “one-door” process for the entire Behavioral Crisis Center
- Begin external communication campaign to raise awareness of the unit





# QUESTIONS & DISCUSSION



