

Bob Dixon
Presiding Commissioner

Harold Bengsch
1st District Commissioner

John C. Russell
2nd District Commissioner



Shane Schoeller
Clerk of the Commission

Christopher J. Coulter, AICP
County Administrator

Megan Applegate
Executive Assistant

COUNTY COMMISSION
Greene County, Missouri
(417) 868-4112

**Greene County Commission
Commission Briefing Minutes**

Tuesday, September 29, 2020
8:45 AM
Commission Conference Room
1443 N. Robberson, 10th Floor



The Greene County Commission is now offering an alternative to attending the meeting. Please join our meeting from your computer, tablet or smartphone. <https://www.gocmo.net/GCCommissionOffice>. You can also dial in using your phone. United States: +1 (872) 240-3412. You will be prompted for a PIN number where you will hit the "#" key and be prompted for an access code: 675-853-269

PLEASE BE AWARE: CoxHealth has adopted a universal masking policy for all their properties. Masks are to be worn entering and exiting their facilities and medical office buildings as well as when in any interior common areas such as a lobby, hallway, shared bathroom, elevator, and stairwell.

Attendees: Chris Coulter, Megan Applegate, Donna Barton, Fred Lizama and Dan Patterson.

Teleconference Attendees: Bob Dixon, Harold Bengsch, John Russell, Amanda Corcoran, Cindy Stein, Jeff Scott, Mike Cagle, Phil Corcoran, Royce Denny, Jaimie Willis and Justin Hill.

Informational Items

EX1 Prosecuting Attorney-Jamie Willis

- Highlighted report on Family Justice Center.

Dan Patterson

- Update on YTD cases.
- Updated on Bodycams and how it will affect the County.

Budget -Jeff Scott

- Follow up work on Budget Presentation from last week.
- Oct. 9th upcoming presentation.

Human Resources-Amanda Corcoran

- HR Recruiter is working on upcoming virtual mock interview workshop at Evangel University.
- County hosted the most successful blood drive since 2015.
- Flu Shot Clinic Oct. 14-15

Chris Coulter

- CARES sub-committee update.

Cox Medical Tower • 1443 North Robberson Avenue, 10th Floor • Springfield, Missouri 65802
Mailing Address 940 Boonville Avenue • Springfield, Missouri 65802
www.greencountymo.gov

Donna Barton

- Reminder of State of the County will be held virtually on Thursday.
- Working on November Rotunda.

Items for Consideration and Action by the Commission

EX Single Source Agreement, Purchasing

Commissioner John Russell moved to approve the single source agreement as presented. Commissioner Harold Bengsch seconded the motion and it passed unanimously. Yes: Dixon, Bengsch and Russell.

Other:

With no other business the meeting is adjourned.



1418 E. Pythian St.
 Tefft School
 Springfield, MO 65802
 (417) 874-2600

GCFJC Service Numbers

Month	New	Return	TOTAL Adult
January 2020	114	74	188
February 2020	68	57	125
March 2020	56	82	138
April 2020	26	98	124
May 2020	45	89	134
June 2020	61	57	118
July 2020	90	203	293
August 2020	56	199	255
2019 AVERAGE	117	48	165
2020 AVERAGE	65	107	172
Post June 2020 (COVID-19 /NEW CENTER)	69	153	222

Current Projects: Reaffiliation Process

Identifying Service Gaps and Solutions

COVID-19 Trends:

- Increased severity of violence (isolation)
- Fewer resources to escape abuse/increased need for wraparound services
- Decrease in area shelter capacity/increase need for emergency shelter/housing
- Increased need for teleservices

Community Foundation of the Ozarks COVID-19 Assistance Grant

Item	Cost
Technological needs	\$ 4,170.00
Overtime Pay for Additional Civil Legal Services Staffing	\$ 3,611.50
Additional cleaning supplies/masks/disposable pens	\$ 1764.50
Additional wraparound services funding/Gas cards/Walmart cards	\$ 11,000.00
Additional safety kit supplies	\$ 4,100.00
TOTAL BUDGET	\$ 24,646.00



1418 E. Pythian St.
 Tefft School
 Springfield, MO 65802
 (417) 874-2600

2020 Client Survey Feedback (Jan – Sept 2020)

Q1: I was welcomed and treated with respect.			
Total Responses:			373
Code	Response	Frequency	Percent
1	Strongly Agree	350	94%
2	Agree	23	6%
3	Disagree	0	0%
4	Strongly Disagree	0	0%
Total Strongly Agree and Agree=			100%

Q2: I felt safe at the center.			
Total Responses:			372
Code	Response	Frequency	Percent
1	Strongly Disagree	347	93%
2	Disagree	25	7%
3	Agree	0	0%
4	Strongly Agree	0	0%
Total Strongly Agree and Agree=			100%

Q3: The facility was inviting, comfortable, clean, and accessible.			
Total Responses:			371
Code	Response	Frequency	Percent
1	Strongly Agree	340	92%
2	Agree	30	8%
3	Disagree	1	0%
4	Strongly Disagree	0	0%
Total Strongly Agree and Agree=			99.7%

Q4: My wait time was reasonable and the staff kept me updated.			
Total Responses:			371
Code	Response	Frequency	Percent
1	Strongly Agree	339	91%
2	Agree	31	8%
3	Disagree	1	0%
4	Strongly Disagree	0	0%
Total Strongly Agree and Agree=			99.7%



1418 E. Pythian St.
 Tefft School
 Springfield, MO 65802
 (417) 874-2600

Q5: My navigator/advocate helped me put an emergency safety plan in place.			
Total Responses:			343
Code	Response	Frequency	Percent
1	Strongly Agree	293	85%
2	Agree	46	13%
3	Disagree	4	1%
4	Strongly Disagree	0	0%
Total Strongly Agree and Agree=			98.9%

Q6: My knowledge of support services available in the community has increased after my visit.			
Total Responses:			357
Code	Response	Frequency	Percent
1	Strongly Agree	302	85%
2	Agree	51	14%
3	Disagree	4	1%
4	Strongly Disagree	0	0%
Total Strongly Agree and Agree=			98.6%

Q7: The services and information I received helped me make decisions about my next step.			
Total Responses:			365
Code	Response	Frequency	Percent
1	Strongly Agree	312	85%
2	Agree	48	13%
3	Disagree	5	1%
4	Strongly Disagree	0	0%
Total Strongly Agree and Agree=			97.5%

Q8: I feel a greater sense of hope for my future, after my visit to the center.			
Total Responses:			357
Code	Response	Frequency	Percent
1	Strongly Agree	295	83%
2	Agree	53	15%
3	Disagree	9	3%
4	Strongly Disagree	0	0%
Total Strongly Agree and Agree=			97.5%



1418 E. Pythian St.
 Tefft School
 Springfield, MO 65802
 (417) 874-2600

Q9: The Family Justice Center has been helpful to my healing process.			
Total Responses:			355
Code	Response	Frequency	Percent
1	Strongly Agree	295	83%
2	Agree	57	16%
3	Disagree	3	1%
4	Strongly Disagree	0	0%
Total Strongly Agree and Agree=			99.2%

Q11: Would you return to the Center for services?			
Total Responses:			359
Code	Response	Frequency	Percent
1	Yes	356	99.2%
2	No	3	0.8%

Q12: Did you need a service that wasn't available?			
Total Responses:			334
Code	Response	Frequency	Percent
1	Yes	23	6.9%
2	No	311	93.1%

Snapshot of Client Feedback (June 2020 to August 2020)

I felt that someone actually cared about me. That I am a person who matters and I don't have to be used or abused any more. Thank you.

Everyone was perfect, the first time in my life I was heard and not shamed.

Thank you so much for everything you do & help with. It is kind of scary dealing with people, law enforcement, court etc. even though it should not be. It has been so long since I dealt with others on my own, I suppose it is a little intimidating now. I am thankful that you provide someone to "hold my hand" and help me do what is needed.

Vivian and Montana have been extremely helpful and supportive. I have felt like I've fallen through the cracks of the judicial system until now.

Thank God for this place. The receptionist was very warm & made me feel very comfortable. Nancy was very patient & informative through the whole process.



1418 E. Pythian St.
Tefft School
Springfield, MO 65802
(417) 874-2600

This team & facility provide a very meaningful service on so many levels. At this time the FJC is essential and I'm very thankful they are here.

You have given me a new look at my life and I thank you for that and thank you for not judging me for staying in my situation for so long, ya'll have been so great. Thank you so much!

My navigator was AMAZING. He helped me sign up for Safe at Home a while back and was a friendly face to see again. My situation came to a dead end with no advice or help because I already have an attorney who has advised me on many things.

I appreciate you! This is a very scary time/process & it is helpful to know that someone is there for you!

Keep doing everything the way you are currently. I feel like the weight of the world is off my shoulders after today.

I appreciate everything you have done for me, I felt at ease during my whole visit, thank you for the door alarms and body alarm.

Just want to say thank you for your help this has been a 5 yr. journey for me and my family to rid ourselves of this abuser and I can finally see some light at the end of the tunnel. Thank you very much.

I was very relieved when I sat down and spoke with Nancy. It made me feel a little more in control again.

I am thankful for all the people who work here and help people in this kind of situation. You all are amazing people. Thank you so much.

The CD worker was very helpful and Tim was kind. Both cared very much about my situation & helping me.

Tim was very helpful & he was a pleasure to work with.

Everyone who dealt with me today was absolutely amazing! Made me feel comfortable and less nervous about everything I'm going through!

The management team has done great for my mother thank you and god bless!!! If it wasn't for you guys we would be on the streets and wouldn't have another chance to start a new life without our abuser.

Nancy W was exceedingly helpful in assisting me with the completion of the necessary forms for an ex parte to protect me from someone who threatened to murder me. She was a calming influence on me while I navigate this frightening experience.



1418 E. Pythian St.
Tefft School
Springfield, MO 65802
(417) 874-2600

This place was amazing. They made us feel hopeful for our future and finding help.

Everyone was extremely helpful!!

They were great, caring & attentive. Helpful.

I thank you for all the support and God bless you and your staff. You are all my angels.

Nancy is wonderful! Thank you for your help

This is a great place & a much needed service for people to get the help & info they need to recover. I am so grateful for everything & thankful that there was such a place for me to go to for help.

Timothy has been great threw this whole process - can't thank him enough!

I was told several times that what I was going through and went through was his word against mine and that no one would believe me and I was just too sensitive. This center helped me so much.

I'm so happy to find people to help victims of abuse, help us find the help we need. Thank you so much.

It is amazing what you all do here. I wouldn't have known what to do w/out you all! Thank you!

That you all are respectful and very helpful on anything and everyone is doing a very good job on keeping people safe and getting the help they need.

I love this place.

Thank you for all of your information that was provided to me today. I feel more grounded, aware & knowledgeable of my rights and the process of what to expect in court.

Tim was amazing, comforting, compassionate and quite understanding to what has taken place. He is truly amazing.

Very helpful very nice and kind so non-judging. I will tell people about this place. I had no clue. God bless you all.

Tim was awesome! Even my daughter felt comfortable talking to him. Thank you so much!