



GREENE COUNTY
FAMILY
JUSTICE CENTER

1418 E. Pythian St.
In the former Tefft School
Springfield, MO 65802

(417) 874-2600
Monday-Friday, 8:30 am to 4:00 pm

Presenter: Jamie Willis, Director of Family Justice Center Operations

WHAT IS A FAMILY JUSTICE CENTER?

A **community**-based, **multi-disciplinary** collaborative of **co-located** public and private agencies providing **coordinated**, **victim-centered** services to survivors of domestic violence and resulting victimizations.

Recognized by the Department of Justice as a best practice for serving victims of domestic and sexual violence.

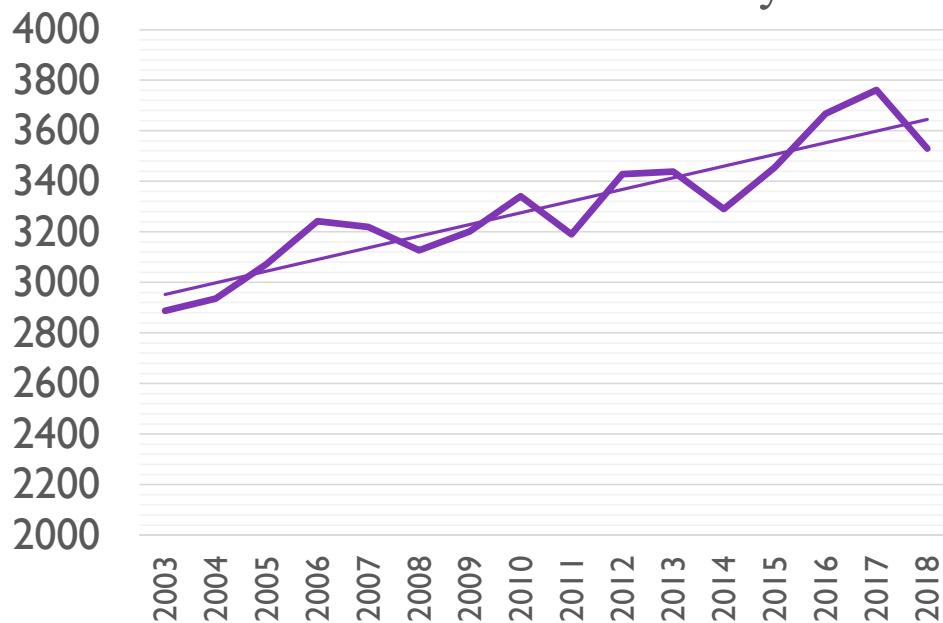
WHAT IS A FAMILY JUSTICE CENTER?

Main Components:

- Co-location of services
- Multi-agency involvement (public and private)
- Centralized intake process
- Survivor safety
- Confidentiality

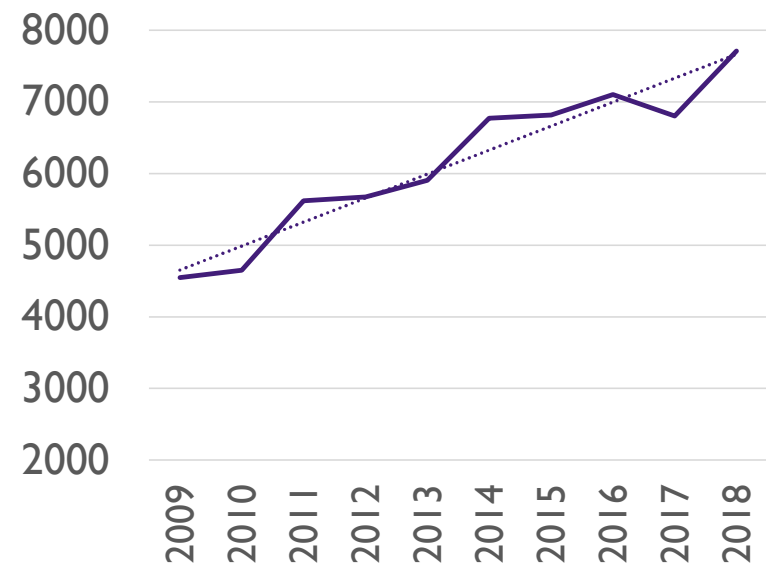
WHERE WE STARTED: A SNAPSHOT OF OUR COMMUNITY

Reported Domestic Violence Incidents in Greene County



Source: Missouri Uniform Crime Reporting (UCR) Program

Child Abuse and Neglect, Number of Children Reported in Greene County

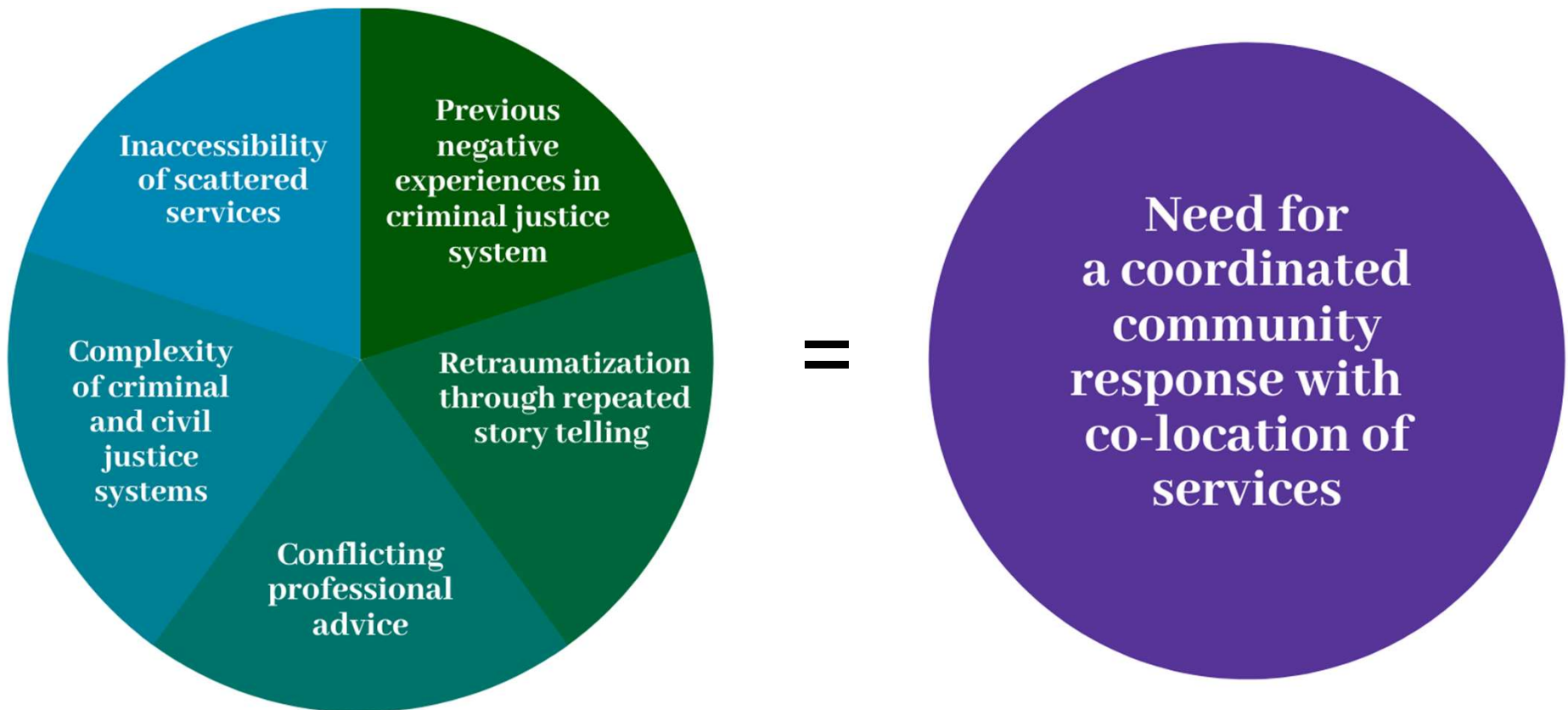


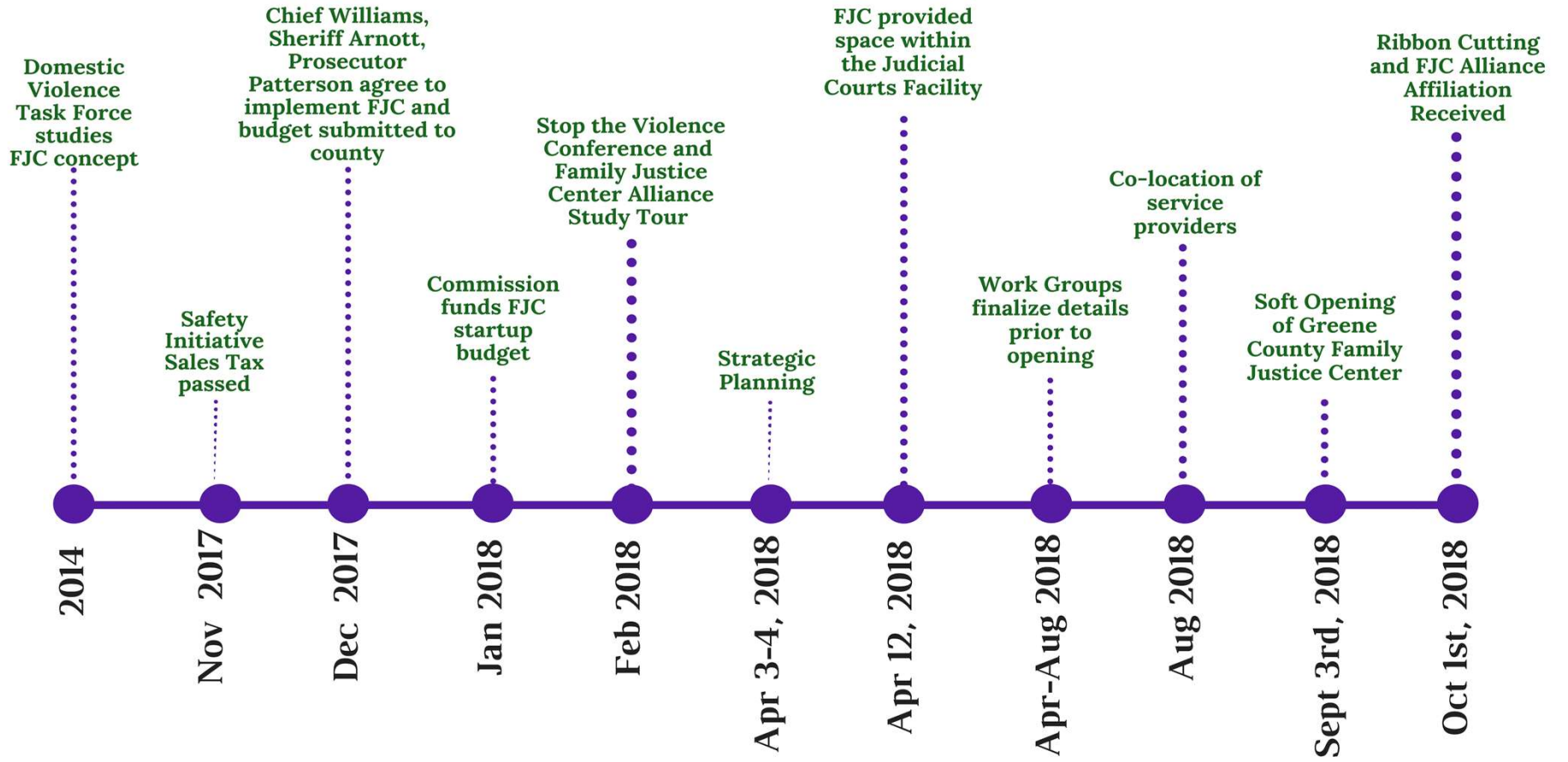
Source: Missouri Department of Social Services

SERVICES AND INTAKE TIME		DISTANCE	TRAVEL TIME	SERVICES AND INTAKE TIME	DISTANCE	TRAVEL TIME
1st STOP Law Enforcement Springfield Police Department Greene County Sheriff's Office 1 to 2 HOUR INITIAL REPORT	0.7 MILES	CAR 2 min BUS 17 min FOOT 18 min	5th STOP Greene County Prosecuting Attorney Prosecution of major crimes 30 to 45 MIN INTAKE	1.3 MILES	CAR 6 min BUS 6 min FOOT 23 min	
2nd STOP Harmony House Emergency Shelter Crisis Intervention Services 1 to 1.5 HOUR INTAKE	7.7 MILES	CAR 14 min BUS 1.5 hr FOOT 2.5 hr	6th STOP Legal Services of Southern Missouri Legal Representation and Advice 30 MIN to 1 HOUR INTAKE	0.8 MILES	CAR 4 min BUS 16 min FOOT 13 min	
3rd STOP The Victim Center Victim Advocacy Orders of Protection Assistance Trauma Counseling 1 to 1.5 HOUR ORDER OF PROTECTION	7.8 MILES	CAR 15 min BUS 56 min FOOT 2.5 hr	7th STOP Child Support Division Applications for and Enforcement of Child Support Cases Paternity Testing 30 MIN INTAKE	3.2 MILES	CAR 9 min BUS 27 min FOOT 57 min	
4th STOP Children's Division Child welfare services Child abuse investigations Case management 1.5 HOUR INITIAL REPORT	0.5 MILES	CAR 3 min BUS 5 min FOOT 10 min	8th STOP Burrell Behavioral Health Counseling, Community Resources 1 HOUR INTAKE	6.5 MILES	CAR 15 min BUS 60 min FOOT 1 hr 45 min	

7 to 9 HOURS COMPLETING INTAKE PROCEDURES + **29 MILES TRAVEL DISTANCE** = **8 to 18 HOURS** to begin receiving protection, shelter, and services

NEED FOR A COORDINATED RESPONSE

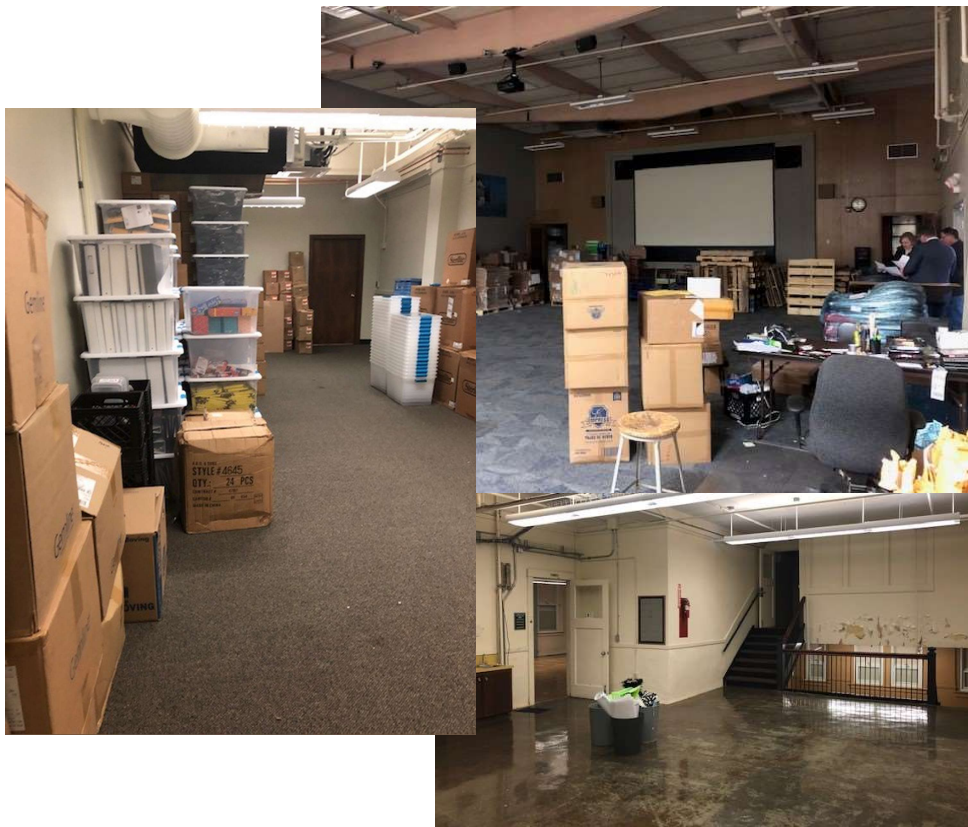




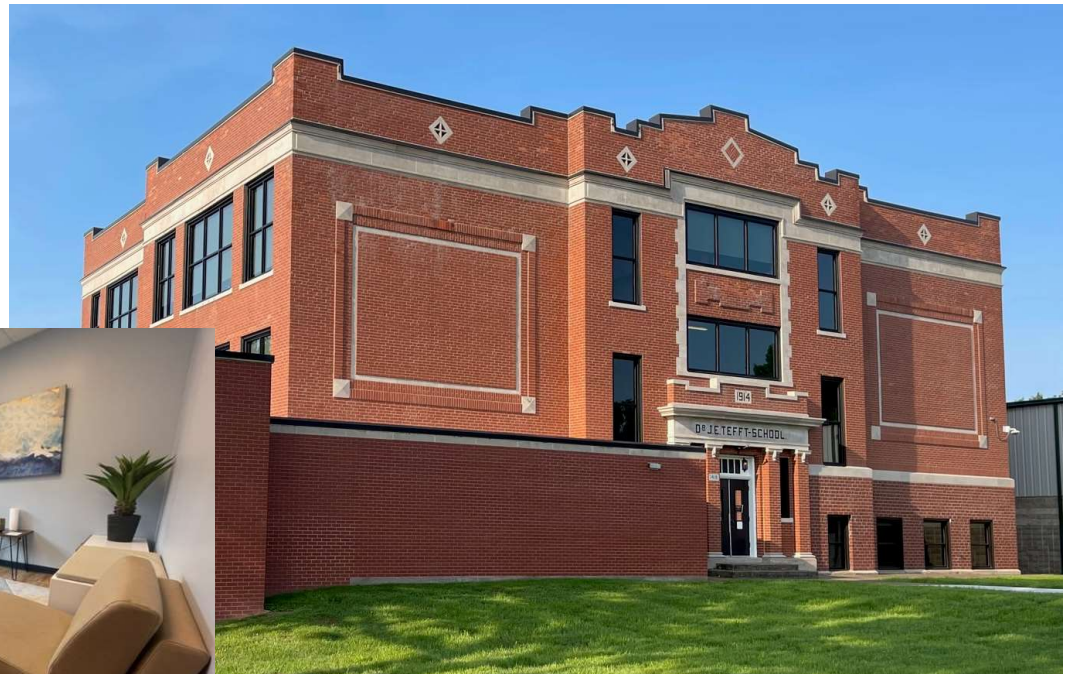
1ST GCFJC - OCTOBER 2018 (3,000 SQ FT)
1010 N. BOONVILLE



TEFFT SCHOOL - PURCHASED IN AUGUST 2019



GREENE COUNTY FAMILY JUSTICE CENTER - TODAY



GREENE COUNTY FAMILY JUSTICE CENTER: ONSITE PARTNERS

Harmony House and The Victim Center

- Crisis Intervention/Safety Planning
- Assistance with Orders of Protection
- Court Advocacy
- Emotional Support
- Trauma-based Counseling
- Support Groups
- Emergency Shelter
- 24-hour safe line

Springfield Police Department and Greene County Sheriff's Office

- Uniform Operations (first responders and police reports)
- Investigations and Support Services Bureau

Legal Services of Southern Missouri

- Basic legal information
- Divorce and Child Custody
- Public benefits (administrative hearings)
- Family (paternity, adoption, name change, guardianship)
- Elder law
- Housing representation



GREENE COUNTY FAMILY JUSTICE CENTER

Greene County Prosecuting Attorney's Office

- Prosecutes major crimes
 - assault, child abuse, child support, property, etc.
- Victim/Witness office provides advocacy for victims of crime

Children's Division

- Investigations of suspected abuse or neglect
- Case management (education, goal setting, etc.)

Child Support Division

- Applications for Child Support Services
- Enforcement of child support orders
- Paternity testing for child support cases

Burrell Behavioral Health

- Crisis Counseling
- Assistance with community resources (Medicaid, food stamps, affordable housing)
- Point of entry into Burrell's large network of mental health and substance abuse services



GREENE COUNTY FAMILY JUSTICE CENTER:

Additional Partnerships

- Greene County Wraparound Services Fund
- Harmony House ARPA Emergency Shelter (hotel)
- Surveillance for Survivors Program
- Child Advocacy Center
- O'Reilly Center for Hope/One Door
- Isabel's House
- Mercy and Cox SANE Nurse Programs
- Great Circle
- Rescue One
- Convoy of Hope
- Crosslines



SERVICE DELIVERY



Meet with a Navigator

Survivors meet with an advocate (Navigator) to assess their most immediate needs and identify the services they would like to receive



Risk Assessment and Safety Planning

Navigators help survivors assess potential dangers and develop a custom short-term safety plan to help keep them safe.



Service Plan

The Navigator brings in on-site partners the survivor chooses to meet with. The team works together to meet each individual need of the survivor.



Long-Term Plan

After meeting the clients initial needs, our service providers schedule on-going appointments and connect survivors to any additional off-site services they may need.

FAQ'S

How is this different than the services other agencies offer?

- We do not duplicate services, but instead provide a central point of entry to provide the framework for greater collaboration among existing agencies

Who can receive services?

- Men, women, and children that are victims of domestic violence and resulting victimizations

Are services free?

- Yes, services are provided at no cost to the victims

Is my information confidential?

- Yes, clients control which partners receive access to their information.

Am I required to talk to law enforcement?

- No, you are not required to speak with law enforcement or any other partner unless you choose to do so.

If I need services before or after office hours, who can I call?

- For immediate assistance, call the 24-hour crisis hotline at 417-864-7233.

CLIENTS SERVED

Client Type	Jan	Feb	Mar	Apr	May
New Client	100	137	99	104	100
Ongoing Client	23	33	26	32	46
Monthly Total	123	170	125	136	146

Lifetime total of
10,526 clients
served from October 2018 to May 2024

PUBLISHED RESULTS (U.S. DEPT OF JUSTICE)

Victim Benefits

- Increased physical safety when accessing FJC services
- Increased accessibility of services available
- Increased feeling of community support for victims
- Increased victim autonomy and empowerment
- Reduced fear and anxiety for victims and their children
- Reduced recantation and minimization by victims
- Increase economic outcomes for victims

PUBLISHED RESULTS (U.S. DEPT OF JUSTICE)

Service Provider Benefits

- Increased efficiency of service delivery
- Professional development through daily interaction
- Increased financial efficiency
 - Dollars maximized through efficient coordination and collaboration

Community Benefits

- Reduced homicide rates
 - From 2002-2011, San Diego saw a 90% drop in DV homicides
 - 2002-2022, 95% drop in DV homicides
- Increased likelihood of prosecution of offenders
 - Increased victim reporting and reduced victim recantation
 - Victim more willing to participate in prosecution (30% → 70%)
 - Better exchange of critical case information between Prosecutors and Law Enforcement
 - Reduction in DV case dismissal
 - Increase in felony convictions

CLIENT FEEDBACK

So very grateful for this place and the people here. One safe and welcoming stop is all the difference during bad times.

Thank you for the help - I felt like my problem was valid and there is hope!

Thank you all so much! You made my heart a bunch more at ease and gave me hope for my future and a peaceful resolution.

*I am so grateful for this service. If I would have known about the Family Justice Center, I would have made this move a while back.
Thank you!*

I was so glad I came here and feel the help they gave me. My future will be on the road to a better life.

Greene County Family Justice Center has helped me a great deal not only with services that are available to me but emotionally as well. I believe that I would not be here if it wasn't for you guys. Thank you.

OUR TEAM



Questions?

Jamie Willis

Director of Family Justice Center Operations

417-351-6163

JWillis@GreeneCountyMO.gov

