

Huddle: Quality Services Unit

November 7, 2023

GCJO – Data Driven History

- 2017 - Juvenile Officer Performance Standards
- 2018 – Hire Research Management Analyst
- 2019 – 2021 – Received Organizational Change Technical Assistance
- 2021 – Initiation of the Quality Unit (Creation of Director Position)
 - Added second member to unit (Grants / Data Management)
- 2022 – Added additional full-time analyst
- 2023 – Re-organized to a full data management team of 2 Analysts and 1 Director

Key Projects

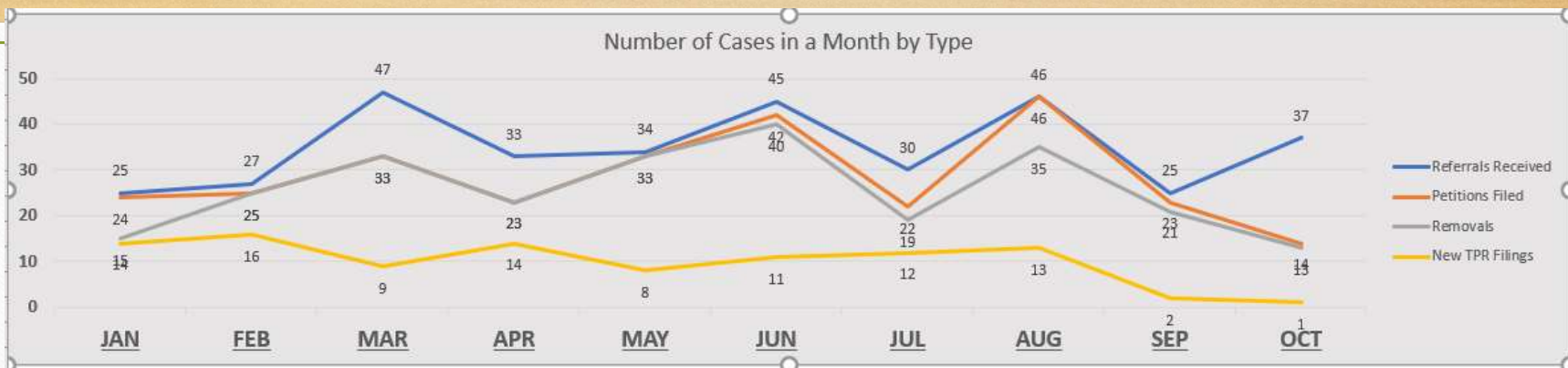
- Receiving Technical Assistance
- Developing monthly dashboards
- Writing annual statistical reports
- Data Management
- Engaging in continuous quality improvement tactics
- Grant Writing
- Conducting a juvenile delinquency recidivism study

Technical Assistance

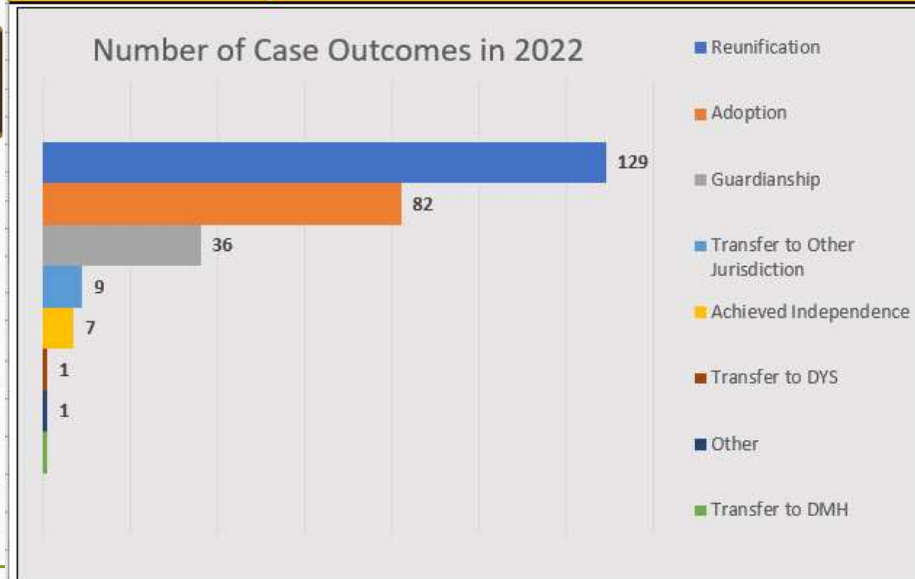
- Dennis M. Mondoro Project – Robert F. Kennedy Foundation
 - Data Capacity Assessment – National Center for Juvenile Justice
 - Learn key indicators and variables needed to analyze **juvenile delinquency** practice
- National Council of Juvenile Family Court Judges (NCJFCJ) Site Project
 - Data Capacity Assessment for Juvenile Dependence Cases (Abuse / Neglect)
 - Learn key indicators and variables needed to analyze **juvenile dependency** practice.

Monthly Dashboards

- Delinquency Intake
 - # of referrals
 - Cases by output
 - Length of time to process
- Abuse & Neglect Unit
 - # of cases
 - Outcome data
 - Caseloads
- Diversion Unit
 - # of cases
 - Throughput information
- Attorney Caseload Review
 - # of attorney appointments
 - Capacity rate for appointments



Petition Filing Rate: 87.39% **Removal Rate from Filings: 90.18%** **Reunification Rate: 48.13%**



2022 Clearance Rate

104.28%

The number of formal case closings divided by the number formal case openings

< 100% = increasing caseloads; > 100% = decreasing caseloads

5 Year Cohort Completion Status Update

Quick View of Data from Past 5 Years

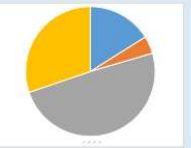
**Closure rate = (Case closures of those filed in year) / (filings in year)*

*** Reunification rate = (reunifications within cohort) / (closures in year)*

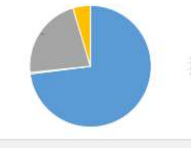
	2021	2020	2019	2018	2017
Petitions	396	437	378	342	238
Closures	243	362	353	333	232
Cohort Closure Rate*	61.4%	82.8%	93.4%	97.4%	97.5%
Reunifications	124	174	140	124	99
Reunification Rate	51.0%	48.1%	39.7%	37.2%	42.7%

Delinquency Intake November 2, 2023														2023	Monthly Avg (Jan - Dec)	Sparkline
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec				
Law Violations Received	82	88	106	111	87	82	53	68	119	108			904	90.4		
Status Offenses Received	12	16	4	17	11	15	13	21	8	6			123	12.3		
FYI Referrals	9	14	15	10	13	17	12	11	14	41			156	15.6		
Total Referrals for Review	103	118	125	138	111	114	78	100	141	155			1183	118.3		
<i>N - Referrals (Children's Division Referrals)</i>	54	18	31	16	23	22	12	11	12	13			212	21.2		
Total Referrals to the GCJO	157	136	156	154	134	136	90	111	153	168			1395	139.5		
Rate of Law Violations	79.6%	74.6%	84.8%	80.4%	78.4%	71.9%	67.9%	68.0%	84.4%	69.7%			76.4%			
Referral Dispositions (based on received date)	99	118	122	138	110	113	76	96	137	125			1134			
<i>N-Referrals Disposed</i>	53	18	31	16	22	22	12	11	12	4			201			
Total Dispositions	152	136	153	154	132	135	88	107	149	129			1335	133.5		
Rate of Reports with a Final Outcome													95.70%			
% with Intake Final Outcome w/in 14 days													83.3%			
Referral Sources by Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2023	Monthly Avg (Jan - Dec)	Sparkline	
<i>Municipal Police</i>	55	54	64	55	47	63	49	65	49	64			565	★ 56.5		
<i>Children's Division</i>	55	19	31	16	23	23	11	11	12	13			214	☆ 21.4		
<i>Parental Assistance Form</i>	8	14	10	17	6	6	8	11	5	14			99	☆ 9.9		
<i>School Police</i>	15	25	40	54	37	13	6	6	71	64			331	★ 33.1		
<i>Other</i>	8	9	5	5	5	13	6	11	9	9			80	☆ 8.0		
<i>Sheriff Office</i>	14	12	5	7	16	18	10	7	7	4			100	☆ 10.0		
<i>Highway Patrol</i>	1	2	1	0	0	0	0	0	0	0			4	☆ 0.4		

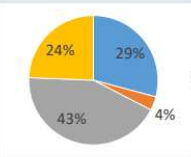
Law Violations	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	2022	Average	Rate
Total	80	88	103	111	86	82	53	65	115	87			870	87.0	
No Action Taken	20	23	22	7	13	15	16	8	6	10			140	☆ 14.0	16.09%
Transferred	5	2	5	2	3	7	2	1	6	5			38	☆ 3.8	4.37%
Sent to Diversion Unit	37	32	50	71	38	33	23	30	67	48			429	★ 42.9	49.31%
Intaked into JIS	18	31	26	31	32	27	12	26	36	24			263	★ 26.3	30.23%



Status & FYI Offenses	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	2022	Average	Rate
Total	19	30	16	27	24	31	22	31	22	37			259	25.9	
No Action Taken	18	16	12	18	18	21	13	23	19	31			189	★ 18.9	72.97%
Transferred	0	0	0	0	0	0	1	0	0	0			1	☆ 0.1	0.39%
Sent to Diversion Unit	1	13	4	6	5	8	8	5	1	6			57	☆ 5.7	22.01%
Intaked into JIS	0	1	0	3	1	2	0	3	2	0			12	☆ 1.2	4.63%

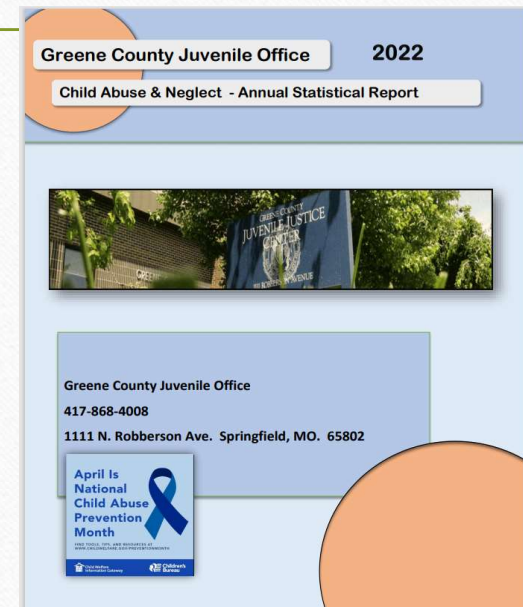


Grand Total (Based on Date Received)	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	2022	Average	Rate
Total	99	118	119	138	110	113	75	96	137	124			1129	112.9	
No Action Taken	38	39	34	25	31	36	29	31	25	41			329	★ 32.9	29.14%
Transferred	5	2	5	2	3	7	3	1	6	5			39	☆ 3.9	3.45%
Sent to Diversion Unit	38	45	54	77	43	41	31	35	68	54			486	★ 48.6	43.05%
Intaked into JIS	18	32	26	34	33	29	12	29	38	24			275	★ 27.5	24.36%



Annual Reports

- Juvenile Dependency (Abuse / Neglect)
 - Year by Year Analysis from 2017 onward (Trends)
 - Case Inputs
 - Charge Types
 - Case Outcomes (Reunification Rate)
 - Return to Protective Custody Rates



Data Management

- Moving from Spreadsheets to Databases (Access)
 - More organized data ripe for analysis
 - Developing forms for enhance data entry by staff
 - Flexibility in creating unique forms specific to office work
- Integrated Systems
 - Modeled off JIS – current juvenile database owned by OSCA
 - Youth data is consistent and complete involving all their services in the office.

Continuous Quality Improvement (CQI)

- Logic Models
 - Enhanced evaluation
 - Program identify
- Quality Teams
 - Engaging key stakeholders for organizational change and measurement
- Philosophy
 - Growth Mindset – always learning and moving forward

Grant Writing & Evaluation

- Family Treatment Court - Office of Juvenile Justice Delinquency Prevention (OJJDP)
 - 2019 – Enhancing Family Treatment Court (\$750,000 approx.)
 - FTC Coordinator
 - 2 Peer Recovery Support Providers
 - Parent Resource Coordinator
 - 2023 – Enhancing Family Treatment Court (\$840,000 approx.) (Great job Allen!)
 - Implement Early Intervention Track in FTC (Pre-removal)
 - Sustain existing evidenced-practice (peers & PRC)
 - Clinical Coordinator
- Measure and monitor project performance measures

Recidivism Study

- Technical Assistance recommended starting with measuring youth recidivism. (Dennis M. Mondoro) – John Tuell
- Goal
 - Year by Year Trends starting in 2017 when JOPS began.
- Includes overall rate and breakdowns in to court pathways (i.e., informal adjustments vs. formal probation)

Study Question

- What is the rate by which youth who had an experience with the juvenile office and received a service recidivate with an additional legally sufficient referral within one calendar year of their initial case closure?

Methodology

- Annual Entry Cohort – all charges within a given year
- Unduplicate the data by individual youth

Recidivism Rate =

(number of youth that recidivated within 1 calendar year after case closure)



(total number of youth that received a service within the cohort)

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