

FOR IMMEDIATE RELEASE

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Greene County 2023 online tax statements now available

SPRINGFIELD, *Mo*. – Greene County personal property and real estate tax statements for 2023 are now available online for review and payment at www.CountyCollector.com.

There are four ways to pay the tax bill:

- Online at www.CountyCollector.com
- Bank check with a USPS postmark of Dec. 31, 2023 or earlier to avoid penalties
- In person in room 109 of the Greene County Historic Courthouse
- By phone at 888-523-0054

Taxpayers can find their unique Tax ID number and PIN by clicking on the green 'Statements and Receipts' button in the upper left corner of www.CountyCollector.com, or on a mailed statement at their home address.



The county Collector's Office will send reminders to every email address on file which contains the tax amount due for 2023 and a citizen's Tax ID number and PIN.

Tax statements will show their listed personal property, for example a vehicle, or real estate, for example a home, and show how much tax is owed by Dec. 31, 2023.



Taxpayers can pay both personal property and real estate taxes at the same time, as well as any late taxes from previous years. If more than one bill is due, the oldest must be paid before any others.

When paying online, there are no fees for using e-Check with a bank account number, but there's a 2% fee for credit cards and a 1.5% fee for debit cards.

When paying by phone, there's a 2% fee for any card and the service can only be used if all outstanding taxes have already been paid.

All personal property and real estate taxes must be paid before midnight on Dec. 31, 2023. Late payments will incur a 9% penalty and 2% interest charge.

If a taxpayer cannot find an online personal property or real estate tax statement for 2023, or has a question about the tax amount, they will need to contact the Greene County Assessor's Office, at 417-868-4101 or email assessoronline@greenecountymo.gov, to have their property assessed to determine its value.

If a taxpayer needs additional help, they can watch this <u>informational online video</u>.

Greene County Collector Allen Icet anticipates mailed tax statements will be sent to homes by mid-November.

If a taxpayer has not received a mailed statement by Thanksgiving, please send an email to collectorhelp@greenecountymo.gov.

Taxpayers can also pay their taxes by mail or in person at the Greene County Collector's Office located in room 109 of the Historic Courthouse located at 940 N Boonville Ave in Springfield.

The last day to pay in person is 5:00 p.m. on Friday, Dec. 29, 2023.

If by mail, the envelope must be postmarked by Dec. 31, 2023 or else the payment will be considered late.

However, the easiest and most efficient way to pay county taxes is online at www.CountyCollector.com. There are no lines, no need for stamps and envelopes, and taxpayers will get an instant payment receipt.

Property tax revenue pays for entities like schools, roads, bridges, libraries, firefighters, and more. Your annual tax statement will have a breakdown of where the money goes and each taxing district's tax levy.

At the bottom of a tax statement, taxpayers can find answers to frequently asked questions about personal property or real estate taxes.

Follow the Greene County Collector of Revenue on Facebook, Instagram, or X (formerly known as Twitter) to receive the latest information on the tax process.

Citizens can also scan a QR code at any DMV office in Springfield that has additional tax information.

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Greene County is the State of Missouri's fourth most populous county, serving approximately 295,000 people. Its mission is to provide all citizens of Greene County, including those in its cities, a safe and thriving community through excellent customer service, unparalleled dedication, and the efficient use of taxpayer dollars. The Greene County Commission is the executive body of Greene County operating under guidelines established in the Revised Statutes of the State of Missouri. Within that authority the Commission enacts ordinances, resolutions and policies, supervises the activities of county departments, fixes salaries, adopts the annual budget, provides for construction and other services, and conducts hearings on planning and zoning matters.

For additional information, contact Robert Jehle, Public Information Officer, at 417-844-4311 or rjehle@greenecountymo.gov.