

# 9-1-1 Advisory Board Meeting

## April 11, 2018

1. **CALL TO ORDER** – The Greene County 9-1-1 Advisory Board was called to order by Chair Williams on April 11, 2018 at approximately 3:00 PM in the Public Safety Center, 911 Conference room at 330 W. Scott Street, Springfield, MO 65802. Seven board members were in attendance. *Attendance details in Attachment.*
2. **National Telecommunicator Week** (April 8<sup>th</sup>-14<sup>th</sup>) - Williams thanked the telecommunicators for their work and dedication. Schwartze explained how our department delivered gifts to seven dispatch agencies in Greene County that tend to get over looked during this special week.
3. **APPROVAL of the March, 2017 Meeting Minutes** – Williams indicated a draft of the meeting minutes were distributed to the board members for review prior to the meeting. Moore motioned to approve the minutes, Schrader seconded. Motion carried 7/0.

#### 4. STATUS UPDATES

- A. **Financial Reports** – Revenue is performing better than budget. Sales tax is continuing grow at an increasing rate. February represents 16.7% of the budgeted year. Total expenses thru February are \$829,174.00 or 12.55% of total budget. Budgeted funds thru February (assuming level payments) are \$1,040,008.00 or \$210,834 higher than actual. If Contingency is backed out of budget and a monthly allocation is assumed for general liability, Springfield Allocated Overhead and CAD Maintenance expenses then Adjusted Budget is \$1,007,205.00 and Adjusted Spending is \$910,267.00, 14.19%, or \$96,937.00 lower. \$96,117.00 of this savings is occurring in personnel. Network Line expense includes December of last year which causes it to be much higher than expected. In addition, postage, Dues, and Subscriptions are a little higher than expected in a level spending scenario. Cash balance at 2/28/18 (cash basis) of \$3,605,004.00 is just \$70,232.00 above last year. Cash level is a little more than two million dollars more than required operating reserve level.

- **Written by Jeff Scott, representing the Greene County Budget Office.**

Schwartze advised the yearly PremierOne Mobile license invoices will be sent out on April 12, 2018. Invoice amounts are based on the overall costs, number of agencies using mobiles, and number of concurrent licenses we have with Motorola. This covers user agencies through March, 2019.

#### 5. OLD BUSINESS

- A. **Emergency Communications Department Update** – Schwartze - The March monthly “Atta’s” were passed around. No external complaints this month. Several citizens have called in to thank us for our services.

Chief Nelson Prewitt with Ebenezer Fire District was responding to a brush fire, when a car failed to yield causing a crash. A third party who was on the shoulder of the road was hit and pinned between a car and the guard rail. The accident required a medical helicopter to be deployed. Prewitt came by to thank the Telecommunicators personally for their service and quick responses to his moment of need.

We are considering an upgrade to our Stancil recorder system due to age of the equipment. Which may start late 2018 to finish up in 2019. Contingency funds will be used to purchase the upgrade. It is important to keep our recording system updated which affects our Quality Assurance monitoring, call taking, recordings, and for investigations.

**B. PICAD and Statistics Update – Webb** – Typical numbers for this time of year. Cell phone usage is still at 81.25% for 17,033 calls. Text to 911 has increased to 26 this month with a larger percentage as non-test texts. Schwartz said we are at 85.5% towards our goal of 90% of phones answered within 10 seconds answered by a call-takers only.

**C. Intergovernmental Agreements Update – Quigley** – Schwartz and Quigley met with the City of Springfield law department to complete the Agreements. This will then be turned over to Coulter with Greene County. The next step is for the Agreements to go before Council.

## 6. NEW BUSINESS

## 7. ANY OTHER BUSINESS

**A. MO 911 Modernization and Improvements legislation:** The bill passed the House. The Senate Committee approve with an 8/2 vote. The State of Missouri is the only state that does not require wireless phones to pay for 911 service. Many assume the 911 charge on wireless bills is going to the 911 centers, but phone companies retain that money. This legislation allows counties in Missouri to place this option for funding on their ballot.

**B. Board Meeting Date Change:** The August 911 Advisory Board Meeting will be moved from August 8, 2018, to August 15, 2018. Full agreement from the board for this change.

**C. CAN-AM Police-Fire Games:** Schwartz is organizing the Toughest Competitor A Live event during the Games in Lebanon and sending out an email with more details. Location of the games will be around the Lake of the Ozarks area. All the money raised will be going to Special Olympics Missouri.

**D. 911 Advisory Board yearly Cardinals baseball game** will be on June 12<sup>th</sup> starting at 6:30PM. Contact Katrina at [Kviau@springfieldmo.gov](mailto:Kviau@springfieldmo.gov) to reserve your tickets.

**8. ADJOURNMENT --** With no further business to discuss, the meeting was adjourned at approximately 3:35 p.m. Pennington motioned to adjourn, Moore seconded. Motion carried 7/0.

The next scheduled meeting will be **Wednesday, May 9, 2018 at 3:00 p.m.** 911 Conference room, second floor of the Public Safety Center.

*Attachment 1*

**Present**

Paul Williams Springfield Police Department Representative  
 Sarah Schrader Springfield Business Representative  
 Lindsey Mericle Greene County Municipality Representative  
 Collin Quigley City of Springfield Representative  
 David Pennington Springfield Fire Department Representative  
 Lisa Langley Member – At – Large Representative  
 Scott Moore Greene County Fire District Representative

**Absent**

Jim Arnott Greene County Sheriff’s Office Representative  
 Chris Coulter Greene County Commission Representative

**Non-Voting Members Attendance**

Zim Schwartze Springfield - Greene County Emergency Communications Department  
 J.R. Webb Springfield - Greene County Emergency Communications Department  
 Katrina Viau Springfield - Greene County Emergency Communications Department  
 Marc Staeger Greene County Sheriff’s Office Representative

	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2017	July 2017	Aug 2017	Sep 2017	Oct 2017	Nov 2017	Dec 2017	Present 17	Present 18	Absent 17	Absent 18	Proxy 17	Proxy 18
David Pennington	X	A	P	1	1	P	1	1	A	1	1	P	7	0	1	1	2	1
Jim Arnott	X	1	1	A	A	P	1	1	1	P	P	P	6	2	1	0	4	0
Sara Schrader	X	1	1	1	1	1	1	1	1	1	1	1	9	2	0	0	0	0
Lisa Langley	X	A	1	1	-	1	1	A	1	1	1	1	6	1	1	1	0	0
Lindsey Mericle	X	1	1	1	1	1	1	1	1	1	A	1	8	2	1	0	0	0
Scott Moore	X	1	A	1	1	1	1	1	A	1	P	1	7	1	1	1	1	0
Collin Quigley	X	1	1	1	1	1	A	A	1	A	A	1	7	2	4	0	0	0
Chris Coulter	X	1	1	A	1	P	1	1	1	1	A	A	8	2	2	0	1	0
Paul Williams	X	1	P		1	1	1	1	1	1	1	1	9	1	0	0	2	1

\* X – Canceled Meeting January 10, 2018