

# Emergency Rental Assistance Program

**Status Update: March 10, 2021**

The County has six agency partners for you to choose from to make an appointment. Commission approved the Greene County Emergency Rental Assistance Policies and Procedures on March 5, 2021.

The County has distributed \$2,850,000 to the six agency partners. Applications and forms have been printed and distributed to the partners. At least five individuals have been hired specifically to help our community with this program. The County has streamlined the tracking and reporting aspect of the program by implementing a secure web interface.

All six of the agency partners have been prescreening calls, building wait lists, and scheduling appointments. All have experienced a high volume of calls on a daily basis (some reporting a call volume of 50 to 70 a day and another reporting 300 initial prescreenings.). Some appointments have begun this week with all partners starting appointments by next week. These agencies are testing the time needed to complete and process applications and anticipate being able to ramp up the number of appointments processed a day.