

## Greene County COAD Meeting

January 9, 2018 9:30-11:00 am – Public Safety Center

- I. Debi welcomed the group and called the meeting to order at 9:35 am. (quorum affirmed)

In attendance:

Andrea	Bishop	Ozarks Counseling Center
Scott	Boggs	Ozarks Food Harvest
Russell	Conroy	Mercy Hospital
Andee	Elmore	Springfield-Greene County Health Dept.
John	Elmore	Cox Health
Tom	Faulkner	Crosslines
Tim	Ferguson	National Baptist Conference
Butch	Frost	Salvation Army
Brendan	Griesemer	City of Springfield - Planning & Development
Janis	Hall	Seventh Day Adventist Community Services Disaster Response
Erin	Hedlun	OEM
Shea	Lane	Catholic Charities
Debi	Meeds	United Way
Shannon	Porter	Southwest Center for Independent Living
Jenny	Solomon	American Red Cross
Larry	Woods	OEM
Jason	Anderson	Convoy of Hope
Mark	Applegate	Senior Age Area Agency on Aging
Willie	Burkett	New Hope International Ministries
Amanda	Cooley	Catholic Charities
Kathryn	Custer	Ozarks Regional YMCA
Samantha	Foster	OEM
Lynn	Hollandworth	City of Republic
Lindsey	Mericle	OEM
Patricia	Morales	Catholic Charities
Duane	Moudy	Lutheran Family and Children's Services
Colleen	Neill	United Way 211
Ray	Nicholls	JustServe
Don	Smillie	JustServe
Brenda	Torres Barraza	Catholic Charities
Marion	Trimble	SCIL

- II. Andee presented the minutes of the October 2017 COAD meeting. Don motioned to accept the minutes, John seconded the motion. Motion passed, minutes approved.
- III. **Treasurer report:** no financials available for this meeting.

- IV. Debi opened the meeting with a brief discussion of the resources available in the community for cold weather sheltering.

For women: Safe to Sleep is a temporary homeless women's shelter held at Pathways United Methodist Church (at 1232 E Dale St) and is a partner of One Door (CPO program). Women interested in utilizing this resource must complete an assessment and obtain a voucher from One Door prior to their stay by calling 417-225-7499 or visiting 300 E Central. If approved, One Door will provide shelter information as well as pick up times/locations. After hours: women needing shelter should call the Burrell Crisis Hotline at 417-761-5555 OR 800-494-7355 for a phone assessment. Clients should not go to Burrell without getting the phone assessment. Approved guests will be allowed temporary entrance to shelter with agreement to go to One Door the next business day for a full assessment.

For men: The East Sunshine Church of Christ located at 3721 E Sunshine provides a shelter for homeless men overnight during cold seasons when the temperature falls to 32 degrees F or below.

The Salvation Army will open an overnight shelter when the temperature is predicted to be 14 degrees or below (including wind chill). This shelter can accommodate men, women and families. This shelter also serves meals during these specific shelter times. In addition to this shelter, the Salvation Army is using their canteen vehicle to serve meals, provide blankets, and other necessities to our homeless camps. You may contact Major Frost at the cell number listed below. If you have specific areas you would like them to visit. In addition, the Salvation Army needs volunteers to help provide these services. If you have volunteers looking for an opportunity to serve, you may contact Major Frost.

Major Butch Frost with the Salvation Army offered his cell number (417-234-8255 call or text) with any questions, concerns or inquiries regarding warming shelters and the Salvation Army.

- V. Debi then discussed our main meeting agenda item: During the meeting we will interact with a panel of COAD Cabinet members who will walk through the process of what steps are taken and how the body of COAD is notified once a disaster occurs. In 2015, the COAD developed a disaster recovery plan. This plan includes the resources can we bring to the table as independent agencies, who/how do we contact the group in a disaster and what we, as a COAD will do when a disaster hits our community.

Disaster Recovery Function 1 (DRF 1) is about our COAD Long Term Recovery Committee (LTRC) and what happens immediately following a disaster. (Andee will send out a link to the plan once it is posted to the Greene County OEM website.) The LTRC is an ad hoc committee that would typically stand down until the next emergency or disaster. However, this committee has been activated since before 2015 due to the continued unresolved/open cases continue from the December 2015 flooding.

In a disaster, each person/agency will be notified through the IRIS alert system (each person should provide the information for the method through which they would most like to be contacted). If members are not getting IRIS alerts, they should notify Andee. In an actual event, Andee would send

out an email/text with information about when/where/if we would meet. This will be tested once per month moving forward beginning on Wednesday, January 10, 2018.

During a disaster, resources will begin flowing into the area from Local/State/Federal agencies. The COAD panel will discuss when/how these resources can be distributed and will hopefully clear up questions regarding disaster resource management.

**Panel Discussion regarding DRF 1:**

**Russ** – State and Federal governments push all disasters to be handled locally from the beginning through the preparedness measures we have taken on the front end. The idea is that we need to be able to take care of ourselves to the greatest extent possible. When we have a localized event (ex: 12 houses affected due to a small flooded area) we will not receive any State or Federal assistance. During a larger scale event, assessments of damage areas will begin to look at the resources and the level of need and whether the need exceeds the local resources available to us. The State may declare a State Declared Emergency to begin the assistance process. The State Emergency Management Agency (SEMA) has assets that can be deployed through agencies to provide local aid. Once we are beyond the resources that can be provided by the State, the Federal Emergency Management Agency (FEMA) can provide aid to local disasters. Many of the State and National figures have broad powers which can provide immediate need relief measures prior to a formal declaration. FEMA does not provide one on one case management – usually support is provided via people, monies for the local agencies to provide case management services to their community.

**Larry** – When we know we don't have enough local resources to meet the needs and we have subsequently exhausted State resources (once we have gone through the declaration process) we now proceed to the federal level assistance. As we move into recovery, we will begin to collect preliminary damage assessments (PDA) utilizing teams of individuals, including local emergency management personnel, State personnel, and if the disaster is large enough – personnel from FEMA. These teams will gather information for both city and county. They will be looking for survey information and gather data about the damage to the community. The public information call center (PICC) will then be activated asking people to call in with any damage to their property. In addition, those affected may call 2-1-1 to report damage and needs. Once all data is collected, this information is then sent to the local COAD and to the State. If warranted, this data is then sometimes sent up to the federal level.

Some thresholds for Public Assistance (PA) must be met – just over 1 million dollars of damage to public infrastructure (roads, bridges, electric coops, fire districts, water districts, school district).

With Individual Assistance (IA), there is no magic number – the criteria changes from disaster to disaster.

When enough damage has occurred to meet the federal level, FEMA will send out an assessment group who will tour/view/assess the damage and report back to FEMA – ultimately, the goal is to get a Stafford Declaration (Presidentially declared) which opens the door for individuals to contact FEMA and apply for assistance – either direct monies or low interest loans. There are times when we may not get a Stafford declaration (for more information about the Stafford Act, please see the designated appendix in our Recovery Plan) but instead a Small Business Administration (SBA)

declaration which can provide low interest loans to individual households which must be paid back. Sometimes expedited declarations can come in pre-disaster when well-forecasted – not usual but is an option – this is intended to open up federal resources and capabilities to get into the expected impact areas very quickly.

For counties that do not have a COAD – they have other stakeholders who handle the responsibilities of LTR but may operate differently.

Note: After a disaster when people call your Agency direct them to:

- Call 211 (24/7/365) or 1-800-427-4626 (website: [www.211helps.org](http://www.211helps.org)), OR
- Call Colleen Neill at 417-863-7700 extension 233 or 417-894-6036 (cell) OR
- Call the PICC line 829-6200 (Andee will send out notification in an actual event when PICC line is open – PICC IS ONLY OPEN FOLLOWING CERTAIN DISASTER SITUATIONS).

Information gathered from these calls will tell the groups where to assess in the community. Any information that you have is vital information to get to the Office of Emergency Management (OEM).

**Jenny** – Preparedness measures (ahead of the disaster) is the primary goal of the American Red Cross by making contact and networking with partnering agencies to address needs of a community in the event of an actual disaster. Once a need exists, they can begin to develop a case for the impacted individuals utilizing the coordinated assistance network (CAN) for case management. The Red Cross does short-term needs assessments and finds/provides resources to meet those immediate needs. They identify those cases who have major/extensive needs which are specific to the disaster while the individual is still in the shelter to determine those next steps to get their long-term case management underway.

The Emergency Manager (Larry Woods for Greene County) must activate Red Cross for opening shelters. In events where they can anticipate needs (cold weather) they can put measures in place to be on alert and ready to stand up shelters. Red Cross does not provide a public list of shelters because they do not know which shelter they may need to open based on the disaster. Final decision cannot be made until more information about the disaster can be assessed – the safest shelter will be identified based on capacity and location. Planning and research is always occurring behind the scenes as a means of preparedness.

- VI. OEM can utilize a program called “Hometown Ready” to work with local churches to identify (before an event) what capabilities the church has to sustain on their own.
- VII. Get connected with OEM on Facebook:  
[https://www.facebook.com/SpringfieldGreeneOEM/?ref=br\\_rs](https://www.facebook.com/SpringfieldGreeneOEM/?ref=br_rs)
- VIII. Download the Red Cross emergency app: <http://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps>
- IX. **DRF 2 - MARC** – the Multi Agency Resource Center (Marc) is often opened between the initial case management and the LTRC case management. Any agency with a resource will have a table at a

MARC. Clients will go to the Red Cross to get verified through initial case management in CAN, once they have been verified, clients will then progress to the MARC from there. Agencies should begin to assess what resources they can bring to the table in at a MARC during various types of disasters. Trained ambassadors are assigned to walk people through the MARC.

Case Management – once the shelters and the MARC have closed, Catholic Charities of Southern Missouri will then take on the long-term case management of these clients.

**Agency updates:**

Colleen can enter news alerts into 211 which will provide a better source of information for the disaster. Contact her at: [colleen.neill@stl.unitedway.org](mailto:colleen.neill@stl.unitedway.org) at 417-863-7700 extension 233 or 417-894-6036 (cell)

Vulnerable populations can get connected with area agencies – families with special needs children should make sure that they have completed an assessment through their local Missouri Department of Mental Health office to get connected with proper resources prior to a disaster/emergency. Local information: <https://dmh.mo.gov/dd/facilities/springfield.html>

Greene county community inclusion group has been activated by the ARC of the Ozarks.

Convoy of Hope has several great trainings coming up:

Meeting adjourned at 11:05 am

Andee Elmore

Secretary