

**Greene County COAD / Citizen Corps Meeting**  
**July 11, 2017 9:30am – 11:00am – Public Safety Center**

**I. Welcome and Call to Order (affirm quorum) 931 am** Debi Meeds

- New OEM Director – Mike Dixon introduced

Introductions around the table.

Those in attendance: Joel Alexander, City Utilities; Scott Boggs, Ozarks Food Harvest; Darwin Boston, American Red Cross; Russ Conroy, Mercy; Andee Elmore, SGCHD; John Elmore, CoxHealth; Brad Eden, SFD; Tom Faulkner, Crosslines; Tim Ferguson, National Baptist Conference; Jill Finney, United Way; Samantha Foster, OEM; Gabrielle Hane, Catholic Charities of SMO; Lynn Hollandworth, City of Republic; Shea Lane, Catholic Charities of SMO; Amanda Long, Salvation Army; Debi Meeds, United Way; Shannon Porter, SCIL; Lori Schlueter, Childcare Aware of SMO; Don Smillie, Just Serve; Lily Velazquez, FEMA

**II. Presentation and Acceptance of April 2017 Minutes** Andee Coble

No discussion or changes: Shea motioned to approve the April minutes, Mandy Long seconded the motion, April minutes approved .

**III. Treasurer Report** Shea Lane

A little over \$26,000 remains in the account, no fund expenditures in the last quarter.

Russ motioned to approve the treasurer's report, Joel seconded the motion, no discussion, approved, no opposition.

**IV. Chair Report** Debi Meeds

- Officer Elections – no nominations were received. The executive cabinet would like to bring before the group a proposition to change the bi-laws to reflect removing the term limits of the officer positions and to add a chair-elect position.

Additionally, Debi would remain chair, Shea Lane has agreed to serve as chair-elect if the body would like to move forward with the resolution.

Don Smillie approved the motion to bring the changes before the group, Tim Ferguson seconded the motion, elections will be in October, approved with no opposition, so moved.

- FEMA Report from Flood Recovery (Shea) – FEMA reports will go out to the group as they are received from FEMA reps.

- October 2017 Meeting – elections for chair and chair-elect and approve bi-law changes to reflect changes discussed. There will be a short orientation to COAD including an orientation packet and code of conduct form. We will discuss the push for new members.

Current members are encouraged to think about when an emergency or disaster hits our county – who is not at our meeting that should be?

- January 2017 Meeting – disaster case management and long term recovery will be the primary topic. What are the FEMA rules? What do you do when you are denied? What is the difference between a FEMA/SEMA declaration? What is the difference between PDA and IA? Group should consider bringing others that can benefit from the information.
- April 2017 Meeting – The COAD general session will be open to invite for all mayors, county commissioners and other elected officials in Greene County. There will be a presentation as to what COAD is and what we are doing and how COAD works with communities. We will also discuss what the COAD does in preparedness and exercise.
- May 2017 – special city council luncheon which includes a table top exercise. An exercise group will work to create this exercise and after action report. This will be a special session meeting and any COAD member should attend. Members will receive a link to FEMA IS courses
- July 2017 Meeting– What resources we have as a COAD? How we update that information? What happens in a disaster – how will be let members know what their role is in a disaster? Members should discuss additional resources that are available in a disaster through their agency.

## V. Long Term Recovery Committee – Case management

Shea Lane

## VI. Presentations

- Russ Conroy – New preparedness rules (Medicaid and Medicare) CMS (Centers for Medicare/Medicaid services)  
17 different providers are affected by the CMS changes. These changes came about due to real life events for which the nation has not been prepared. These will be unfunded mandates for every impacted agency.  
Agencies can lose funding if not in compliance with the changes. Included in the mandates are risk assessment and planning, policies and procedures, communication plan, training and testing. In addition to the main hospital, all clinics and care facilities must meet these regulations as well.  
TRACIE website can be a helpful resource: <https://asprtracie.hhs.gov/>
- Don Smilie – JustServ  
JustServ: [www.justserv.org](http://www.justserv.org), search by zip code for volunteer opportunities, purpose to get people out to areas where help is needed, LDS built and owns the site, needs can be posted allowing registered members to fulfill needs in the community

Locally the church can offer: people (church leaders can organize people very quickly to provide assistance), supplies and food (food, clothing, medical supplies located in key areas to be utilized in an emergency and meetinghouses can be used as community emergency shelters. Storehouses – one million square feet of food, emergency supplies, fuel, clothing, and equipment), communication resources (HAM radios and operators and call tree system to alert members), education/preparedness fairs, and language translation services (188 languages).

## VII. County preparedness and Response Plans Discussion

John Elmore

- County/Region WebEOC access -
- Recommended Member Training – On-line

## VIII. Agency Updates

Catholic Charities (Patricia) – introduced new case manager Amanda, Catholic Charities received 673 outreach calls in Greene County for 2015-2016 flood recovery effort, some of those same individuals were re-affected in the 2017 flood. Red Cross, Salvation Army and Catholic Charities all provide case management services.

Gabby, Catholic Charities – task force – how we respond to others who do not speak English and looking for other underserved population needs.

Darwin, Red Cross – immediate case work, opened 1026 cases from the floods and 6 shelters, once those immediate needs are met, cases can be handed over to Catholic Charities for LTR

Jill Finney, United Way – day of caring was held on June 22<sup>nd</sup>, 2300 volunteers and 270 projects. The next Day of Caring will be on June 21<sup>st</sup>, 2018.

Scott Boggs, Ozarks Food Harvest – during the floods, eastern counties received supplies from their agency, needs continue to grow, larger warehouse is in the plans.

Tom Faulkner, Crosslines – case management services have been added, unique funding source allows case manager to assist clients with assistance in areas that other case management resources aren't able to

Mandy, Salvation Army – Branson/Taney county response to provide food, canteen was deployed to serve food.

Shannon, SCIL: new facility can clean durable medical equipment following a disaster, not feeding tubes or oxygen systems, ask for Kit – can sometimes deliver and set up

Lori, Childcare Aware – looking for funding sources to be able to provide emergency preparedness resources

Tim, National Baptist Conference – reiterated the benefit of having Rachel with crosslines, tremendous impact on the community

Mike, OEM – thanked the group for their work and that they will continue to be supported by the OEM.

## **Reminders**

Meeting Dates 2017 – Oct 10

2018 - Jan. 9, Apr. 10, Jul. 10, Oct. 9

Meeting adjourned at 11:02 am.  
Andee Elmore, Secretary