

9-1-1 Advisory Board Meeting

April 12, 2017

1. CALL TO ORDER – The Greene County 9-1-1 Advisory Board was called to order by Vice-Chair Arnott on April 12, 2017 at approximately 2:57 p.m. in the Public Safety Center, Second Floor 911 Conference room at 330 W. Scott Street, Springfield, MO 65802. Seven board members were in attendance with one board member arriving after the start of the meeting. *Attendance details in Attachment 1.*

2. INTRODUCTIONS OF NEW BOARD MEMBERS – **Arnott** initiated introductions for everyone around the table. Special recognition to our three new members to the 9-1-1 Advisory Board: Scott Moore, Deputy Chief with the Battlefield Fire Protection Agency holding the position of the Greene County Fire District Representative; Sarah Schrader, Bancorp South, holding the position of the Springfield Business Representative; Lindsey Mericle, Office of Emergency Management, in the Greene County Municipality Representative position.

3. APPROVAL of the February 8, 2016 Meeting Minutes – **Arnott** indicated a draft of the meeting minutes were distributed to the board members for review prior to the meeting. Coulter motioned. Pennington seconded. Motion carried 7/0 (One board member unavailable for the vote).

4. STATUS UPDATES

A. Financial Reports – Jeff Scott, Greene County Budget Officer presented the January and February reports. Revenues are lagging at just 16.02% of budget primarily due to Sales Tax, which at this point is expected to catch up in March. Budgeted Personnel Expenses are 74.5% of total budget. These lines are at 14% of their budget compared to the 15.4% that 4 of 26 pay periods represent. Operations are 14.4% of total budget and those lines are currently 7.46% of their budget compared to the 16.67% that February represents (more than half of this budget is made up of one time charges for general liability, allocated overhead, and CAD Maintenance). Capital is on budget. Overall, we are at 13.31% of budget compared to 16.67%.

5. OLD BUSINESS

A. Emergency Communications Department Update – **Schwartz** The February and March monthly “Atta’s” were passed around. February held three external complaints, two complaints for rudeness both unfounded, and one for lack of service also unfounded. For the month of March, only one external complaint for lack of service was reviewed and was unfounded.

Tina Philips from the Greene County Budget Office is sending out invoices to the user agencies that connect their mobiles to our CAD system. The reimbursements to the 911 budget from the nine agencies will recoup an estimated \$35,000.00 toward our Motorola yearly maintenance for CAD.

Schwartz shared a letter received from former Board Member Scott Kensel thanking them for his time on the 9-1-1 Advisory Board.

B. PICAD and Statistics Update – **Webb** February and March numbers are showing consistency compared to other months. March’s numbers are normally determined by how many storms are in the month and were down from last year’s numbers.

C. Intergovernmental Agreements Update – **Coulter/Quigley** – Chris Coulter, Collin Quigley, Zim Schwartz, John Housley (Greene County attorney), and Rhonda Lewsader (City Attorney) suggested minor changes to the Intergovernmental Agreements. Commission order is being prepared through the Commission Office and then we will be reaching out to all the municipalities. Ordinance for the City of Springfield Council is awaiting the minor changes before going before the Council. One Agreement will be a three-way agreement between the City of Springfield, Greene County, and City of Republic.

D. Active 911 Update – **Schwartz** – Springfield-Greene County 9-1-1 has been engaged with Active 911 (Company that rural Fire agencies are able to purchase a subscription from, this is a cost effective way to receive information from the PICAD System). Springfield-Greene County 9-1-1 requested that GIS send different mapping data to Active 911, upon their request to improve map display on their application. Discussion about how Active 911 is waiting for each subscribed agency to report individual issues. Scott Moore will continue with the development of these issues and will be giving updates until the situation is resolved.

E. MDT (Mobile Data Terminal) connectivity Update – Schwartz – E. MDT (Mobile Data Terminal) connectivity update - Schwartz A meeting was held with Fire Chief Stirts of Logan/Rogersville, Greene County IS, City of Springfield IS, and 9-1-1 to discuss VPN connection for rural fire districts in Greene County. Several options include connecting through the County side with Netmotion (which maintains their connectivity and security for the County systems), connecting through Logan-Rogersville current connection, or through Citrix on the City side. However, Motorola does not support Citrix at this time. The best option is probably to pursue connecting through the County and meeting with County IS to research this possibility. Several issues need to be discussed including number of devices, bandwidth, user licenses, price, details to work out, etc before a final decision is made. Scott Moore indicated he would reach out to the Greene County Fire Districts to get a number of devices that would be connected to the County to start analyzing this option. JR Webb estimated a new license for CAD at approximately \$1,600 each. NetMotion will be an additional license fee as well as a yearly maintenance amount.

JR Webb also updated the Board in regards to FirstNet, a nationwide federal government sponsored data network for public safety. AT&T was recently chosen as the company to assist with this project with prices being 'competitive'. At this time, Missouri can choose to opt in or out of this network and it appears they will most likely opt in. JR encouraged all members to research and be aware of what FirstNet is and the efforts underway with it.

6. NEW BUSINESS

A. Phone upgrade is active. Text to 911 is in test mode, for training, looking for this feature to be operational by mid April. JR Webb will be sending notification letters to all mobile phone agencies. Marketing to the public will be the next order of business in the near future.

B. The 9-1-1 Advisory Board members are invited to the annual Springfield Cardinals Game May 18th, 7:10pm game. Food provided. Please email Katrina Viau if you can make it and how many tickets you would like.

C. National Telecommunicator Week is going great. Zim Schwartz thanked Katrina Viau for the organization of food, prizes, and games. That the employees are enjoying this week.

7. ANY OTHER BUSINESS

8. ADJOURNMENT -- With no further business to discuss, the meeting was adjourned at approximately 3:37 p.m. Moore motioned to adjourn, Pennington seconded. Motion carried 8/0.

The next scheduled meeting will be **Wednesday, May 10, 2017 at 3:00 p.m.** 911 Conference room, second floor of the Public Safety Center.

Attachment 1

Present

David Pennington Springfield Fire Department Representative
 Lindsey Mericle Greene County Municipality Representative
 Chris Coulter Greene County Commission Representative
 Greg Higdon - Proxy Springfield Police Department Representative
 Scott Moore Greene County Fire District Representative
 Sarah Schrader Springfield Business Representative
 Jim Arnott Greene County Sheriff's Office Representative
 Collin Quigley City of Springfield Representative

Absent

Paul Williams – Springfield Police Department Representative – Sent Proxy

Non-Voting Members Attendance

Zim Schwartze Springfield - Greene County Emergency Communications Department
 JR Webb Springfield - Greene County Emergency Communications Department
 Katrina Viau Springfield - Greene County Emergency Communications Department
 Jeff Scott Greene County Budget Office
 Bob Cirtin Greene County Commission Office
 Phil Corcoran Greene County Sheriff's Office
 Debi Wade Greene County Sheriff's Office

	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2016	Jun 2016	Jun* 2016	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Present 16	Present 17	Absent 16	Absent 17	Proxy 16	Proxy 17
David Pennington	/	1	X	1							X			0	2	0	0	0	0
Jim Arnott	1	1	X	1	1	A	1	A	A	P	X	P	P	4	3	4	0	5	0
Sara Schrader	/	/	X	1							X			X	1	X	0	X	0
Not Appointed	/	/	X	/							X			X	0	X	0	X	0
Lindsey Mericle	/	/	X	1							X			X	1	X	0	X	0
Scott Moore	/	/	X	1							X			X	1	X	0	X	0
Collin Quigley	1	1	X	1	1	1	1	A	1	A	X	1	1	11	3	2	0	0	0
Chris Coulter	1	1	X	1	1	A	1	1	1	A	X	1	1	10	3	3	0	0	0
Paul Williams	1	P	X	P	1	1	1	1	1	1	X	P	P	10	1	0	0	3	2

- * Special Meeting April 18, 2016
- * Special Meeting June 24, 2016
- * X Canceled Meeting Oct 12, 2016
- * X Canceled Meeting March 29, 2017