

## **Greene County COAD/Citizen Corps Meeting – General Session Meeting**

**April 11, 2017 9:30am – 11:00am Public Safety Center**

### **I. Welcome and call to order**

Debi called the meeting to order at 9:33 am

In attendance: Joel Alexander, City Utilities; Tina Brown, SEMA; Willie Burkett, New Hope International Ministries; Andee Coble, SGCHD; Russ Conroy, Mercy; Annette Fields, Senior Age Area on Aging; Katelyn Foster, 461 Response; Cindy Gingerich, Catholic Charities; John Elmore, OEM; Gabi Hane, Catholic Charities; Shae Lane, Catholic Charities; Amanda Long, Salvation Army; Debi Meeds, United Way; Rachel Moore, Crosslines; Mike Ogle, Convoy of Hope; Shannon Porter, SCIL; Lori Schlueter, Child Care Aware of Southern Missouri; Don Smillie, JustServe

-Quorum affirmed

### **II. Presentation and acceptance of January 2017 meeting**

Minutes from January were not presented at this meeting.

### **III. Treasurer report**

Shae presented the treasurer's report for period ending 3.31.17

-Joel makes the motion to approve treasurer's report

-Russ seconds the motion

-Report approved – No discussion

### **IV. Awareness Day at the Capitol**

HRC 48: 9-member task group being formed – their job is to look at chapter 44, State Statute for Emergency Management, in order to update and modernize the Statute. Debi explains that HRC 48 will allow for local input at the state level and that changes can affect our local emergency management. If anyone is interested in becoming a part of these informational calls, please let Debi know.

### **V. Shae – long term recovery**

Shae reports that they are still working several local cases from December 2016 flooding, communication is sporadic with the individuals but progress is still moving forward. Shae stated that the color "teal" has been branded as the color for recovery. Shae then introduced Cindy Gingerich as one of Catholic Charities's case managers. Cindy shares that 675 people are on the FEMA list. She explained that they utilize the CAN network (Coordinated Assistance Network). This network is an electronic database through the American Red Cross. Case managers are able to utilize CAN in order to log their cases and share information with other who have access to CAN and work on case management to avoid duplication of services. Cindy's phone number is 368-0914.

Gabi is with Catholic Charities through AmeriCorp Vista. She is working on disaster resiliency, especially with the vulnerable population, and is seeking input directly from the vulnerable population

locally in order to get a better idea on what the needs of this population is and how we can bridge the gap with our partners. Anyone interested in receiving information from Gabi, contact her at 770-2892. She states there are still a lot of barriers for the vulnerable population and engaging these individuals will ensure more accurate assessment of the unmet needs.

Debi reports that Greene County received a grant through Community Foundation of the Ozarks – to create door hangers. They were designed in order to help individuals make the first steps to get prepared for disasters without spending money. It is recognized that individuals can't justify spending money on preparedness items when they are struggling to feed their family. These goal is to get these door hangers distributed throughout the community.

## **VI. Mandy Long – Salvation Army**

Mandy is the Development Director for the Salvation Army and their office covers Greene and Christian Counties. The Salvation Army was established in London over 150 years ago and has been in Springfield, Mo since 1890. EDS, or Emergency Disaster Services became an official part of the Salvation Army following the 1900 hurricane that impacted Galveston, Texas.

All individuals are required to complete two training courses: 1.) Introduction to disaster services, which is an online course and 2.) the National ServSafe course through the health department. This ensures every person gets the same training.

Salvation Army uses the Incident Command Structure and the Incident Commander is usually an officer. All individuals receive the same training in order to be able to rotate through the people helping with a disaster – this allows for a solid structure for response.

They operate two canteens, one in Springfield and one in Joplin and are level one canteens which mean they can prepare and serve over 1500 meals on site utilizing canteen.

On ground work: some volunteers are trained in response and recovery but their main job is to go in and help first responders stay comfortable during their response activation by providing a full kitchen, rest, etc. Sal Army is the main organization assigned to feeding in mass quantities

Working with families: they also provide social services. In kind donations can be received and housed in their warehouses but monetary donations are most helpful and most beneficial. Families can receive a check to purchase the supplies that they need and then that money is spent locally. Case workers have the ability to write checks to families on the spot.

Salvation Army is a church, the officers are trained to supply spiritual and emotional care following a disaster.

Long Term Recovery: funds available to help during long term recovery and locally 30 volunteers are trained for their EDS program. Local volunteer opportunities are available – contact Mandy if interested [salvationarmyspringfield.org](http://salvationarmyspringfield.org) or at 417-315-9441.

Debi reminds members that the American Red Cross's mission is mainly to aid in destroyed or major damage to homes while Catholic Charities and Salvation Army assist with other financial needs for families. All of the agencies work closely together to avoid duplication and to stretch dollars farther.

#### **VII. Agency updates:**

CU (JOEL) – no updates, reports power outages so that COAD – estimated time of restoration is goal, finding that better communication with crews help with accuracy of reporting those outages and ensure communication with customers

Lori - council of churches is actively seeking partners for childcare providers in emergency preparedness.

Katy Foster – 461 is a preparedness and response program focused on AG churches to establish resource database in order to inventory what is nearby in order to aid in faster response. Their focus is on emotional and spiritual care and are offering additional trainings for those services.

Don – JustServe is a free web-based community organization which solicits volunteers for organizations needing assistance. JustServe solicits volunteers from within the LDS community and matches them up with organizations needing service work. Contact Don for more information at JustServe.org or Don's 417-880-6566.

Gabi – next week there is a regional event for families called Mi Casa, Su Casa and they are looking for informational brochures from partnering organizations. Next Wednesday, Gabi will be presenting at a national conference in St. Louis – people from all over the Midwest will come together to talk about the needs of minorities and how to engage others.

Cindy – agency is looking for volunteers to make phone calls.

Tina Brown – appreciated local efforts from Catholic Charities regarding the MARC established for Goodman community, 44% of the people who came to the MARC did not have insurance.

Annette Fields – helping seniors to remain independent in their own homes and connect those individuals to needed services, clients must be age 60+ in order to utilize services. The Senior Expo is on May 6th, 2017.

Willie Burkett – working in the community trying to connect resources to people who don't always come forward with their needs. They are looking to connect community member with unmet needs to organizations can help those who are reluctant to see help through traditional first responders – not always open to working with first responder-type individuals.

Mike – Convoy of Hope will be in Goodman on Wednesday morning getting resources to people affected by the tornado. Convoy of Hope is hosting critical incident management trainings, if anyone would like information about these trainings, see Mike. CUs are available for these trainings.

Rachel – she is filling in for Tom Faulkner. Crosslines is busy with upcoming needs and working to bridge gaps between needs and resources.

John – OEM is hoping to have director position filled soon. EOP/Recovery plan updates will be coming out soon.

Andee – flu numbers continue to decrease, mumps cases are still in the area.

Shae Lane – no updates.

Mandy Long – no further updates.

Debi the annual meeting at United Way is Wednesday, April 12, 2017.

Reminder: August 22-25, 2017 is the SEMA Conference at Tan-Tar-A Resort, Osage Beach

***Next meeting will be held on July 11, 2017 at the Public Safety Center at 9:30 am.***

***The last meeting of 2017 will be on October 10, 2017.***

-Meeting adjourned 10:54 am.