

9-1-1 FUNCTIONAL NEEDS INDICATOR REQUEST – IMPORTANT INFORMATION AND INSTRUCTIONS

Please complete this form if you want your police department, fire department, ambulance company or other emergency service agency to know about any functional needs you or your child have when you call 9-1-1 in an emergency.

The information is confidential. It will appear at the call-taker's and dispatcher's screen when a call is entered using the address you provided. This information will be given to the agencies that are responding to help. If you call for an emergency at a location other than the home address that is submitted, the information will not be seen by the call-taker.

The information you provide for input into the 9-1-1 system will need to be verified at least annually. We will either send you a notice or contact you by phone or TTY. It is your responsibility to notify Springfield-Greene County 9-1-1 Emergency Communications Department when there is a change of any information on this form.

When filling out the form, please be sure to:

1. Give your telephone number, name and complete address including any apartment or lot numbers.
2. Check the box(es) that apply.
3. Sign and date the form.
4. Return the form to the address below or email to the Executive Secretary.

Springfield-Greene County 9-1-1 Emergency Communications Department
330 W. Scott Street
Springfield, MO 65802

Questions?

Please call #417-829-6000 or e-mail Executive Secretary Katrina Viau at kviau@springfieldmo.gov.

Please note: The above phone number is a **NON-emergency number** and is only answered during normal business hours.

It should not be used to request police, fire or EMS response. Dial 9-1-1 for emergencies.